

**NATIONAL ACTIVITIES OF CYPRUS IN SUPPORT OF THE OBJECTIVES OF  
THE CONSUMER POLICY STRATEGY (2002 – 2006)**

**Report on the implementation  
of the strategy**

## OBJECTIVE 1: A HIGH COMMON LEVEL OF CONSUMER PROTECTION

Action	Description	Timeframe / State of play
<p>1. <b>Safety of consumer goods and services</b>                      - Toys Directive (88/378/EC)</p> <p>- New GPSD (2001/95/EC)</p>	<p>Implementation of the Toys Directive . New legislation fully harmonised with the acquis has already been adopted but its implementation will commence upon accession</p> <p>A draft law has been prepared based on the revised GPSD. To be voted by the House of Representatives by the end of 2003 and implemented upon accession.</p>	<p>May 2004</p> <p>May 2004</p>
<p>2. <b>Legislation on Consumer Economic Interests</b></p> <p>- Injunctions Directive (98/27/EC)</p>	<p>The provisions of the directive have been included individually in all pieces of legislation concerned. A draft law has been prepared for complete harmonisation.</p>	<p>May 2004</p>
<p>3. <b>Financial Services</b>                      - The Distance Marketing of Consumer Financial Services Directive (2002/65/EC)</p>	<p>A draft law has already been prepared. It will be forwarded to the Law Department for legal vetting and will be adopted as required.</p>	<p>October 2004</p>

## OBJECTIVE 2: EFFECTIVE ENFORCEMENT OF CONSUMER PROTECTION RULES

Action	Description	Timeframe / State of play
1. <b>Enforcement aspects of product and service safety</b> - Strengthening of product safety enforcement	Implementation at the revised GPSD in particular through participation in RAPEX. As a candidate country Cyprus participated in TRAPEX.	May 2004
2. <b>Redress</b> - Establish mechanisms for the out of court settlement of consumer disputes  - Establishment of the EEJ – Net and FIN-NET  - European Consumer Centre (euroguichets)  - Effective Problem Solving in the Internal Market – SOLVIT	<p>Today there are no structures for the out-of-court settlement of consumer disputes. To adopt and implement the draft law which has been prepared based on the EU recommendation of 1998 and 2001 on Alternative Dispute Resolution (ADRs).</p> <p>To proceed with the necessary preparations in order to be able to participate in the networks to facilitate consumer access to out – of – court settlement of cross - border disputes.</p> <p>Undertake preparations in order to be able to participate in the network by opening a euroguichet in the future.</p> <p>Undertake preparations in order to be able to participate in the network.</p>	<p>2004</p> <p>2005</p> <p>End of 2004</p> <p>End of 2004</p>

3.	- Support to consumer associations. Criteria for the funding of consumer associations.	To prepare a list of criteria for the fair allocation of the annual government allowance to consumer associations.	End of 2003
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### OBJECTIVE 3: PROPER INVOLVEMENT OF CONSUMER ORGANISATIONS IN EU POLICIES

Action	Description	Timeframe / State of play
1. <b>Consumer information and education</b>		
- Development of information policy tools for Consumers	To improve the information policy towards consumers	2003 – 2006
- Introduction of consumer education in Secondary schools.	To gather the necessary information material and co - operate with the Ministry of Education so as to introduce consumer education in schools	2004