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Quality of survey responses – the biasing effect of acquiescence

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In personality research

The most established model to describe personality are the so-called Big Five dimensions of personality



The Big Five Dimensions of Personality





Conscientiousness





Are the Big Five indeed appropriate measures for everyone?

Are they measurement equivalent?

Authors	Poor fit of varimax solution	ont	Sample
Körner, Geyer, & Brähler	Poor fit of varimax solution	Ę	N = 1908; population representative
	in congruence with cture among five		N = 480; quoted with regard to age
Mõttus, Allik, & Remainder	e	. .	N = 1342; population representative
solution in	the military sample struments		N = 447 college students and N = 268 military
Heducational levels?	measurement equi	valent	across different
	or varimax solution normative sample		members

5



Study 1:

Measurement equivalence of the Big Five personality dimensions



Sample

- German data from the International Social Survey Program (ISSP) 2003/2004 and 2005/2006
- representative of the population, paper-pencil/CASI

	ISSP 2003/2004	ISSP 2005/2006
Sample	N = 2.567	N = 3.421
Gender	50% ♀	52% ♀
Age: M (SD)	48 (17)	49 (17)



Measures

Big Five: BFI-10 (Rammstedt & John, 2007)

- Two items per dimension
- one positive/one negative coded

I see myself as someone who	Disagree strongly	Disagree a little	Neither agree nor disagree	Agree a little	Agree strongly
is outgoing, sociable.	0	0	0	0	0
is reserved.	0	0	0	0	0

Validation samples of the BFI-10

gesis

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		Sa	ample	1			Sample 2					
		(457	stude	ents)			(376	stud	ents)			
I see myself as someone who is…												
is outgoing, sociable.	89	01	03	.02	07	87	05	08	07	.02		
is reserved.	.84	.10	.01	13	.09	.86	02	.05	.07	.14		
is generally trusting	.29	.74	.08	.05	.09	.32	.54	23	22	13		
tends to find fault with others.	.13	83	05	.13	.05	.11	84	16	15	07		
does a thorough job.	15	05	.83	10	03	01	17	.79	.06	.05		
tends to be lazy.	20	07	80	07	09	16	28	75	.06	.06		
is relaxed, handles stress well.	36	.04	08	.78	07	23	.02	19	.83	.00		
gets nervous easiliy.	10	.12	03	89	05	06	.04	.15	85	09		
has an active imagination	.16	04	04	10	.79	.09	08	.12	06	.80		
has few artistic interests.	.01	07	09	09	82	01	07	.10	.01	82		



Results

Based on the ISSP 2003/2004 and 2005/2006

		ISSP 2	2003/	2004		ISSP 2005/2006					
I see myself as someone who is											
is outgoing, sociable.	.73	.08	.10	.18	.04	.84	09	21	.07	.05	
is reserved.	70	.27	.17	05	.24	49	.63	.18	.34	23	
is generally trusting.	.08	.87	.00	.02	20	01	.16	.16	.03	.90	
tends to find fault with others.	.01	21	03	03	.84	13	89	.12	.07	09	
does a thorough job.	.14	.17	.78	.15	.21	.57	.13	47	.30	11	
tends to be lazy.	03	.19	77	.04	.34	19	.16	.74	.21	09	
is relaxed, handles stress well.	.05	.13	.05	.86	.05	.07	05	.01	.96	.07	
gets nervous easiliy.	22	.31	17	62	.37	23	.69	.21	05	.31	
has an active imagination.	.71	.19	.18	.07	.23	.68	13	.29	12	52	
has few artistic interests.	49	04	14	.34	.18	02	02	.74	11	.18	



1. Result

→ There is no satisfactory replication of the Big Five for population-representative samples!

Is this due to educational differences?

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B



Education

- Level 1: no school certificate or lower secondary school
- Level 2: Secondary school certificate or entrance qualification for universities of applied sciences
- Level 3: Abitur or university degree



Level 1: no school certificate or lower secondary school

		ISSP	2003/	2004			ISSP	2005/	2006	
I see myself as someone who is										
is outgoing, sociable.	.74	.17	07	.22	.10	.75	.25	18	.17	08
is reserved.	70	.26	11	.03	.28	72	.38	.05	.00	11
is generally trusting	.06	.88	03	.00	18	.02	.81	11	02	.06
tends to find fault with others.	.01	20	.05	05	.86	.52	.02	.43	25	13
does a thorough job.	.20	.29	67	.24	.19	.15	.33	61	.12	09
tends to be lazy.	.00	.13	.85	.06	.19	02	.04	.87	.05	.08
is relaxed, handles stress well.	.05	.09	.01	.88	.04	.00	.18	.11	.86	05
gets nervous easiliy.	16	.34	.22	60	.40	13	.32	.28	72	.05
has an active imagination	.69	.16	12	.18	.30	.50	.21	10	.20	52
has few artistic interests.	43	.02	.19	.20	.18	.03	.11	.08	.00	.92



Level 2: Secondary school certificate or entrance qualification for universities of applied sciences

		ISSP 2	2003/	2004		ISSP 2005/2006					
I see myself as someone who is											
is outgoing, sociable.	76	.09	03	.08	.12	51	.14	.26	.23	.42	
is reserved.	.79	.10	.15	06	.25	.80	.19	.01	06	07	
is generally trusting	07	.85	.11	.03	.10	.12	.80	.02	01	09	
tends to find fault with others.	.02	57	.55	.04	.32	02	19	12	12	.82	
does a thorough job.	.00	01	20	.10	.82	.08	.10	.81	.14	.20	
tends to be lazy.	.04	.08	.82	.03	30	.19	.05	79	.00	.32	
is relaxed, handles stress well.	06	.11	.05	.84	.17	.07	.10	.00	.90	.04	
gets nervous easiliy.	.29	.09	.47	59	.02	.34	.15	22	68	.12	
has an active imagination	59	.19	.16	06	.46	31	.40	.27	.23	.44	
has few artistic interests.	.37	14	.13	.43	26	.03	.11	.08	.00	.92	



Level 3: Abitur or university degree

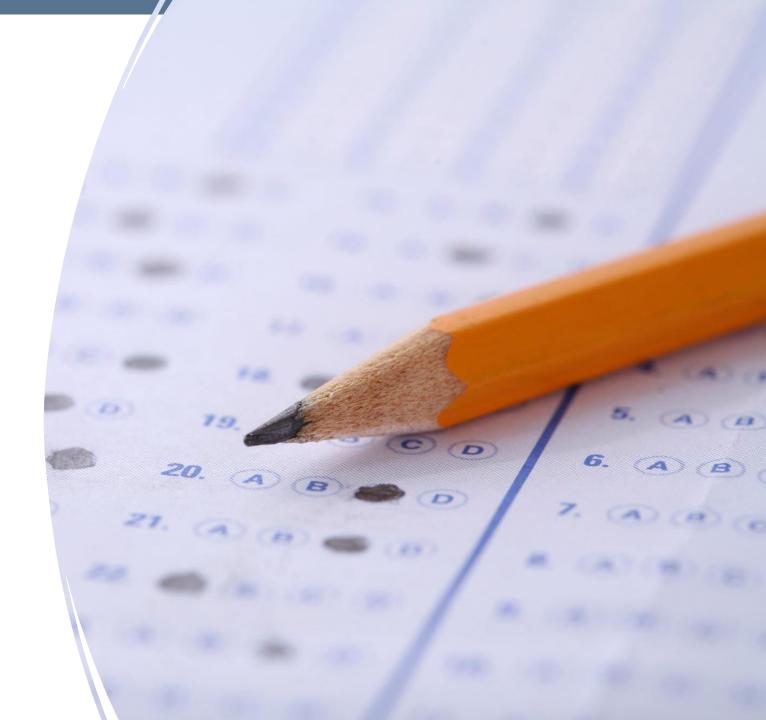
		ISSP	2003/	2004			ISSP	2005/	2006	
I see myself as someone who is										
is outgoing, sociable.	84	02	10	.10	.18	73	.02	.05	.21	.29
is reserved.	.89	.01	.01	02	03	.88	.08	.08	.08	.02
is generally trusting	01	73	.22	.05	.14	05	.84	.14	.00	.18
tends to find fault with others.	.02	.78	.27	04	.05	15	69	.31	11	.19
does a thorough job.	04	.09	73	.16	.09	.16	05	67	.10	.31
tends to be lazy.	.08	.13	.81	.04	13	.19	10	.84	09	.04
is relaxed, handles stress well.	.03	08	.09	.88	.11	.12	.05	.00	.89	.03
gets nervous easiliy.	.20	.02	.31	74	.07	.28	05	.24	69	04
has an active imagination	30	.03	16	.24	.71	18	01	.00	.21	.76
has few artistic interests.	.00	.11	.09	.10	86	.03	05	.15	.11	75



2. Result

→ The Big Five can be replicated in samples with a high level of education

→ But not in samples with a medium or low level of education!





Possible explanations

Low-educated people are more susceptible to acquiescence



What is acquiescence?

- Tendency to agree to an item independent from the item content
- "yea"-saying tendency

Acquiescence has been found to distort the psychometric quality of questionnaire data.



Possible explanations

Low-educated people are more susceptible to acquiescence

Iower psychometric quality
(Krosnick et al., 1996; Soto et al., 2008)

Can this effect also be shown in the ISSP?



Acquiescence Measure

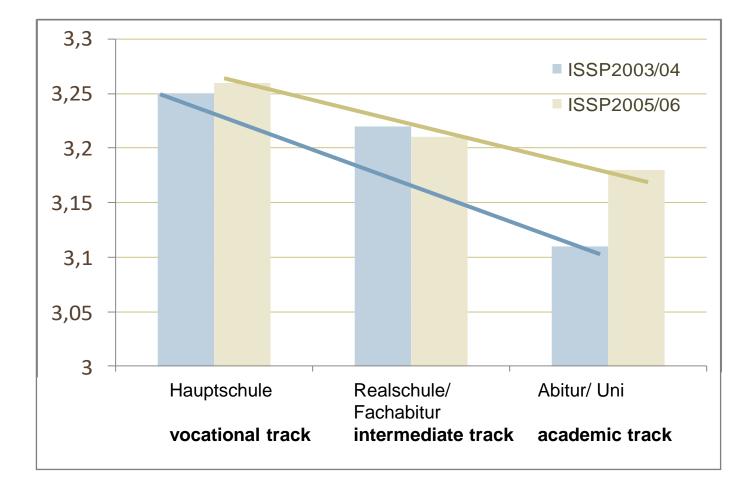
BFI-10:

• one positive/one negative coded





Low-educated people have a higher tendency for acquiescence than higher-educated people





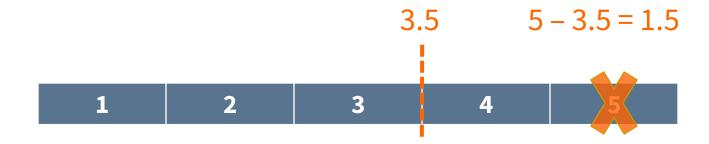
Can the differences found in the tendency for acquiescent responding explain the differences in the factor structures?





Method

Corrected values: → Difference from the individual mean value





Corrected values: Level 1: no school certificate or lower secondary school

		ISSP	2003/	2004			ISSP	2005/	2006	
I see myself as someone who is										
is outgoing, sociable.	.76	.09	.21	.14	.15	.75	.03	.27	.14	.19
is reserved.	89	.00	.09	01	.07	87	.08	.15	.00	.03
is generally trusting	.01	.81	.13	17	.09	.09	.90	.01	14	.10
tends to find fault with others.	04	83	.01	22	.06	.30	63	16	31	.17
does a thorough job.	.11	.12	.70	.18	.16	05	07	.82	.13	.09
tends to be lazy.	03	.00	90	.01	.07	13	21	83	.03	03
is relaxed, handles stress well.	01	.05	.02	.88	.08	08	01	02	.87	.09
gets nervous easiliy.	20	.01	16	79	.02	29	03	13	78	05
has an active imagination	.54	08	.18	.14	.54	.39	04	.22	.19	.60
has few artistic interests.	02	05	.00	.00	97	.04	02	.00	01	96



Corrected values

Level 2: Secondary school certificate or entrance qualification for universities of applied sciences

		ISSP	2003/	2004			ISSP	2005/	2006	
I see myself as someone who is										
is outgoing, sociable.	.80	.12	.23	.05	.15	.74	.02	.27	.16	.21
is reserved.	89	.02	.11	10	01	91	04	.06	07	02
is generally trusting	.07	.79	02	02	.19	.12	86	01	15	.18
tends to find fault with others.	03	84	06	05	.11	.22	.72	14	22	.16
does a thorough job.	.07	04	.81	.05	.15	.09	.01	.79	.09	.10
tends to be lazy.	03	08	85	11	.04	03	.12	85	07	04
is relaxed, handles stress well.	03	.04	.03	.89	.03	.01	08	.01	.90	.07
gets nervous easiliy.	20	.01	14	81	.01	23	05	18	75	09
has an active imagination	.41	.07	.19	.09	.63	.24	.10	.30	.18	.65
has few artistic interests.	03	03	.01	.03	96	01	02	.04	.00	96



Corrected values Level 3: Abitur or university degree

		ISSP	2003/	2004			ISSP	2005/	2006	
I see myself as someone who is										
is outgoing, sociable.	.83	.06	.23	.06	.18	.81	02	.14	15	.19
is reserved.	92	.01	.08	08	.00	90	07	.04	02	.01
is generally trusting	.06	.81	06	08	.13	.14	88	02	.06	.14
tends to find fault with others.	.02	81	14	16	.04	.25	.72	14	.19	.14
does a thorough job.	.07	01	.83	.06	.06	03	.03	.84	.00	.18
tends to be lazy.	04	08	84	06	10	13	.14	84	.17	.04
is relaxed, handles stress well.	02	.11	02	.89	.16	08	04	.11	88	.00
gets nervous easiliy.	18	.03	16	82	.08	21	.06	05	.81	11
has an active imagination	.34	.03	.33	.17	.66	.28	.03	.21	15	.69
has few artistic interests.	.01	07	.00	.03	95	.04	.04	.01	01	94



Study 1: Conclusion

- The Big Five structure is sensitive to educational effects
- These seem to be caused by a higher tendency for acquiescence among lower educated people





Research question

- Is the effect specific for the measurement instrument used?
- The BFI-10 is an ultra-short measure
- Is the effect also replicable based on the full-scale BFI?



Study 2: Generalizability across personality instruments



Design: Instrument and Sample

- Full scale BFI-44
- \rightarrow 16 pairs of items (32 items)
- *N* = 1,427 representative of the German adult population
- Paper-pencil





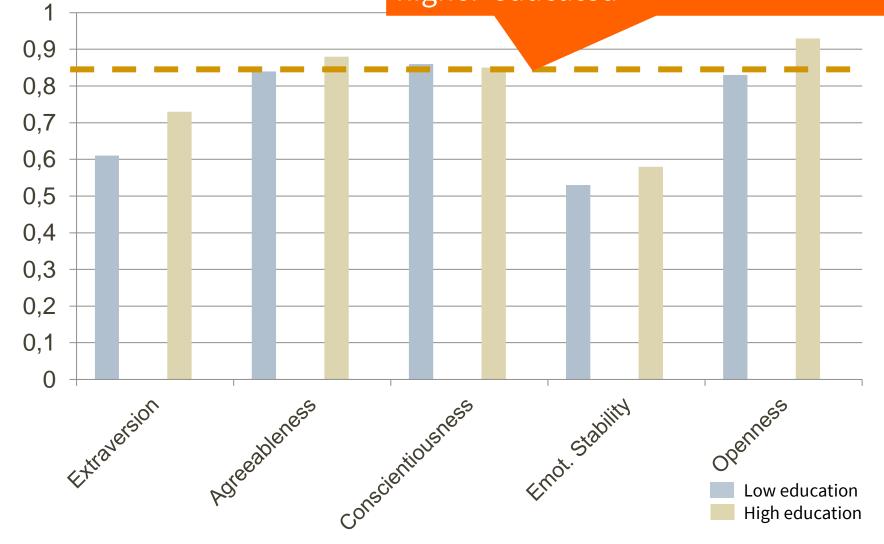
Assessing quality of the factor structure

- Congruence with an idealized matrix
- Criterion of factor congruence ≥ .85 (Lorenzo-Seva and Ten Berge (2006)



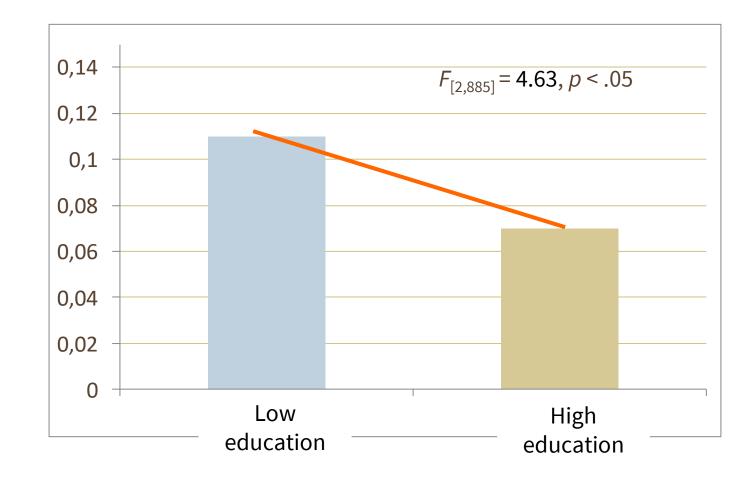
The congruence values are almost exclusively below the benchmark

Factor congruence of the Worse values for lower-educated than for higher-educated



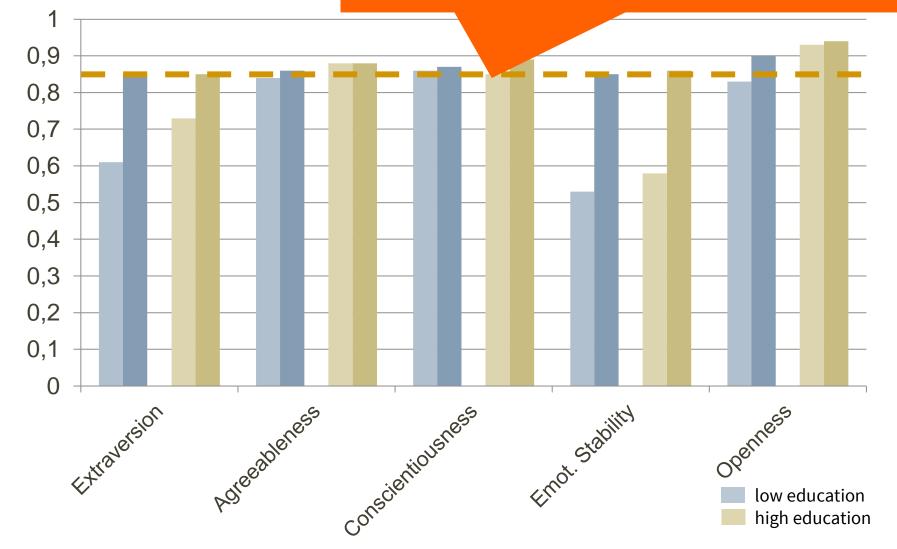


Differences in the tendency for acquiescent responding





Factor congruence of for both education groups reach the benchmark





Conclusions

- The effect of acquiescence can also be replicated for the long BFI version
 - Blurred factor structure
 - Educational differences in acquiescence
 - Better fit after controlling for acquiescence





Our first studies indicat

- the Big Five structure d population represent
- the factorial bias can tendency for acquiesce.
- especially lower educated a new responding

→ after controlling for acquiescenc structure is replicable for all educa

e-factor

German data only.

This research, however, is based on

Is the effect, indeed, universal? Is it

replicable across different cultures?

	IS	SP	2003	8/200)4	ISSP 2005/200				
<u>lch</u>										
gehe aus mir heraus, bin gesellig	.80	.12		.05	.15	.74	.02	.27	.16	.2
bin reserviert, eher zurückhaltend	89	.02	.11			91	04	.06		
schenke anderen leicht Vertrauen		.79			.19		86			
neige dazu, andere zu kritisieren.		84	06				.72	14		
erledige Aufgaben gründlich.		04	.81	.05	.15	.09		.79	.09	.1
neige zur Faulheit.		08	85	11	.04		.12	85		
bin entspannt, lasse mich durch Stress nicht aus der Ruhe bringen.		.04		.89			08		.90	
werde leicht nervös			14	81					75	
habe eine aktive Vorstellungskraft	.41		.19		.63	.24		.30	.18	.6
habe nur wenig künstlerisches Interesse.			.01		96	01	02	.04	.00	9

2005/2006



Study 3

Testing the cross-cultural generalizability (*Rammstedt, Kemper, & Borg, 2013*)



Hypotheses

- 1. Respondents in *all* countries show a tendency for acquiescence
- 2. This tendency blurs the Big Five factor structure
- 3. Controlling for acquiescence should markedly increase fit of the Big Five factor structure



Data base

- International Social Survey Programme (ISSP)
- 18 countries

Unite	d States	Russia	
Germ	any	Czech Republic	
Irelan	d	Israel	
New 2	Zealand	Japan	Population
Franc	e	Philippines	representative data
Denm	ark	Mexico	N = 1,001 - 1,956
Switz	erland	Taiwan	→ N = 25,509
Belgiu	um (Flanders)	South Korea	
Latvia	a	Dominican Republic	



Measures

- Big Five: BFI-10 (Rammstedt & John, 2007)
 - 2 items per dimension
 - one positively/negatively coded

\rightarrow Indicator of acquiescence

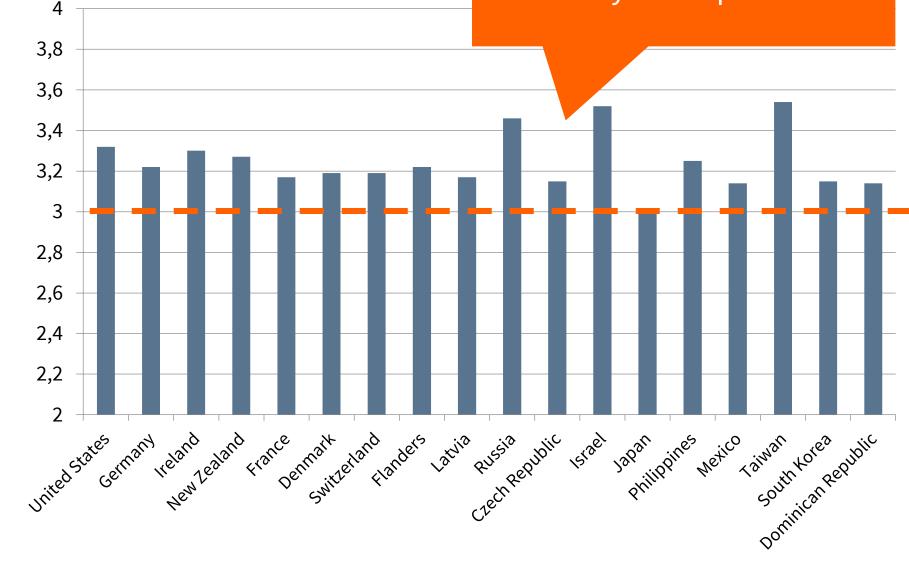


H1:

Respondents in *all* countries show a tendency for acquiescence



In all countries, there is a tendency for acquiescence!





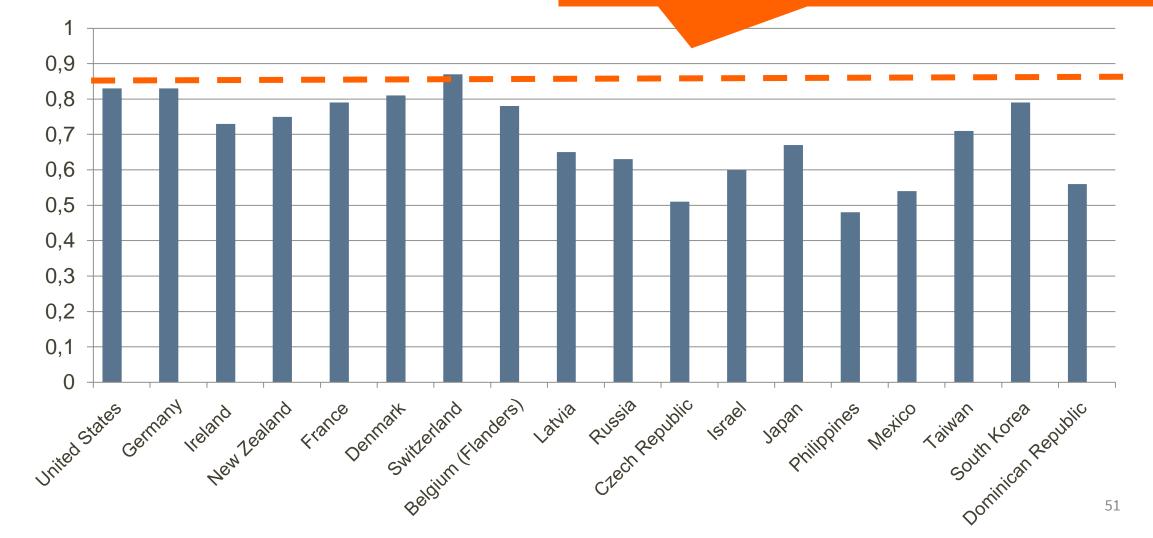
H2:

The tendency for acquiescence blurs the Big Five factor structure



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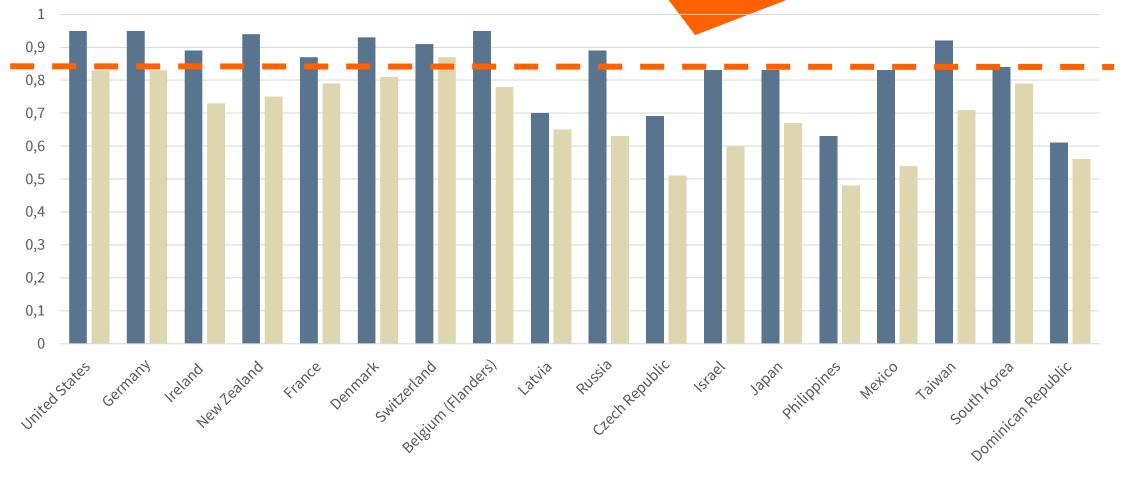
H3:

Controlling for acquiescence should markedly increase fit of the Big Five factor structure



Congruence of the factor

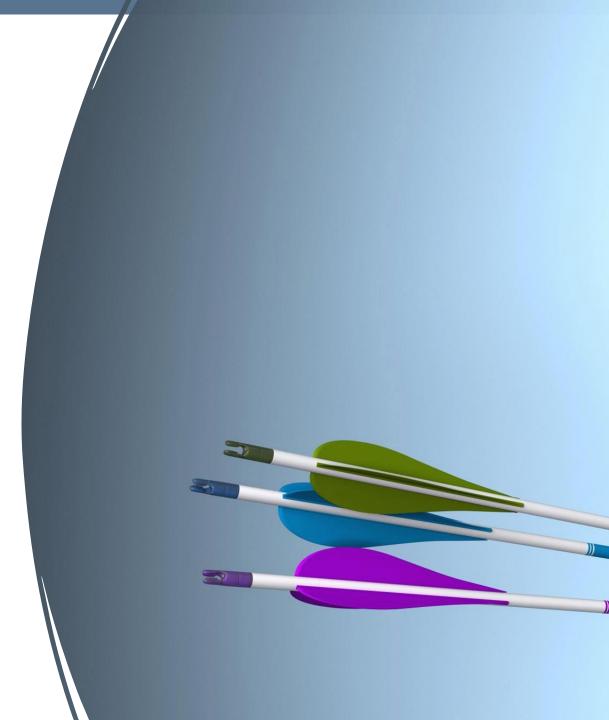
In 10 out of 18 countries factor congruence exceeds .85 after controlling for acquiescence





Study 3: Conclusions

- There is a general, crossculturally replicable tendency blurring the Big Five factor structure in non-student populations
- This blurredness seems to be caused by the tendency for acquiescence



!! Effect is stable for personality measures!

- Are personality measures particularly vulnerable to acquisition?
 Can the effect be replicated with other survey instruments?
 Are there other individual determinants next to education?
 Are there systematic cultural differences in the tendency for
 - acquiescence?

Study 4

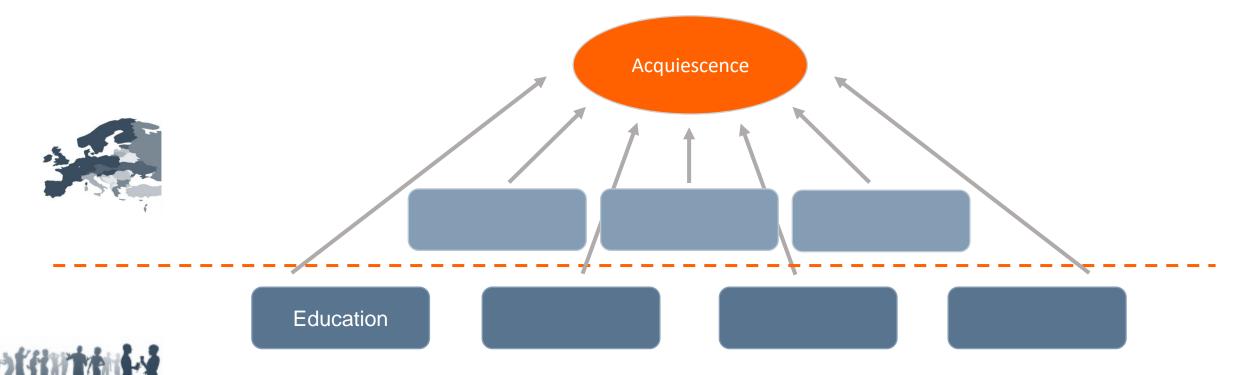
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- Survey instead of personality items used as indicator for acquiescence
- Systematic investigation of individual and cultural effects on acquiescence

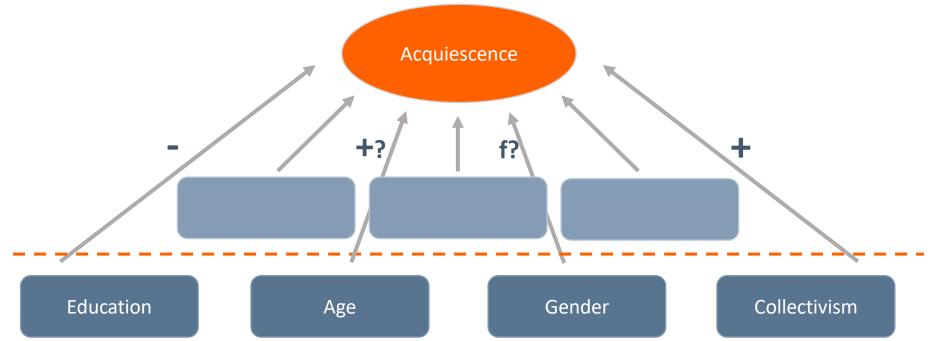
Determinants of acquiescence at the individual and the country level

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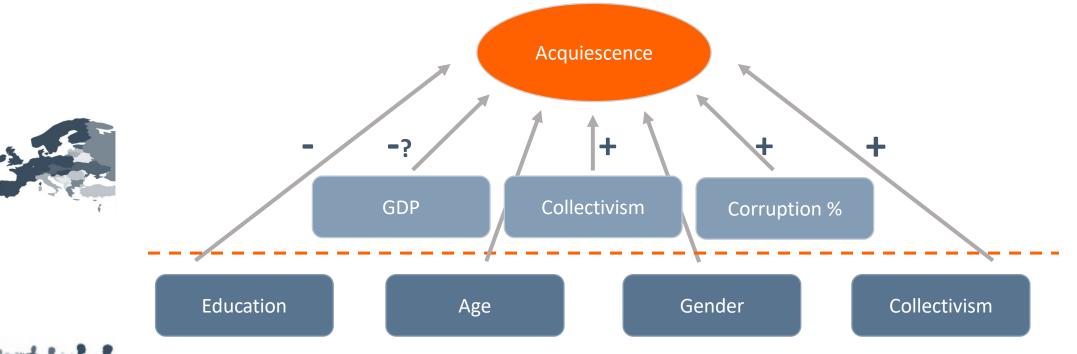
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gesis Previous research has identified various determinants of acquiescence at the individual and the country level



gesis Previous research has identified various determinants of acquiescence at the individual and the country level



- Synthesize the scattered body of knowledge.
- Concurrently testing all the presumed predictors of acquiescence.

Eid & Rauber, 2000; Marin, Gamba, & Marin, 1992; Meisenberg & Williams, 2008; Smith & Fischer, 2008; Weijters, Geuens, & Schillewaert, 2010



Method

– Data

- European Social Survey (ESS2002)
- 22 countries
- Representative sample
- ≈ 40,000 respondents



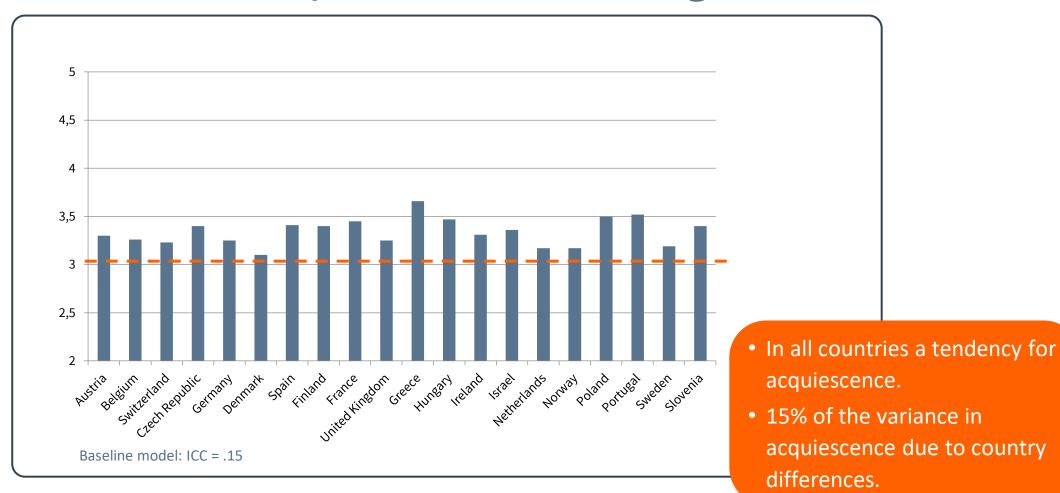
- Measures -

- Acquiescence indicator → mean across
 6 bipolar item pairs
 - "It is better for a country, if almost
 - everyone shares the same customs and traditions"
 - "It is better for a country, if there are a variety of different religions"
- Individual Level
 - educational attainment
 - age
 - gender
 - conservatism
- Country-level
 - economic wealth
 - corruption level
 - collectivism

Differences in Acquiescence among Countries

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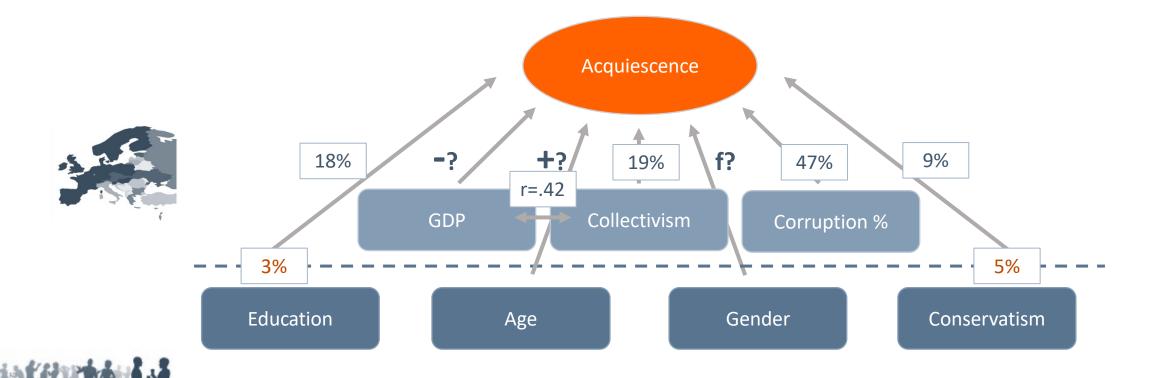


Determinants of Acquiescence

	Regression Coefficient (b)	Partial Variance explained at		
Predictor		Country level	Respondent level	
Country				
GDP	.013	.000	.000	
Collectivism	.002*	.187	.000	
Corruption	.039**	.473	.000	
Respondent				
Education	043***	.176	.029	
Age	.001***	.000	.004	
Gender	010**	.000	.000	
Conservatism	.073***	.085	.045	
Complete Model		.737	.097	



Determinants of Acquiescence



Differences and Determinants of Acquiescence

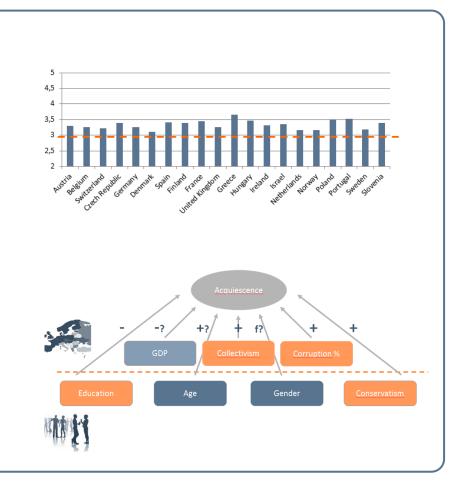
 15% of the variance in acquiescence due to country differences



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- 74% explained by
 - corruption rate,
 - cultural value orientation,
 - and educational differences
- 85% due to **individual differences**
 - 10% explained by
 - educational attainment
 - and value orientation





Interim Summary

- Acquiescence reduces the measurement quality of survey items
 - Personality questionnaires in Germany
 - Study 1: BFI-10, Germany
 - Study 2: full length personality questionnaire, Germany
 - Generalisation of the effect across countries and content
 - Study 3: BFI-10, international study
 - Study 4: different attitude questions, international study





2

What causes acquiescent responding?



Responding to a survey item





Study 5:

Initial examination of the underlying process (Rammstedt & Kemper, 2010)



Sample & Instrument

- BFI-10
- N = 926 (46.8% male)
- Assessment mode: telephone interviews
- Representing all adult age groups and all educational levels

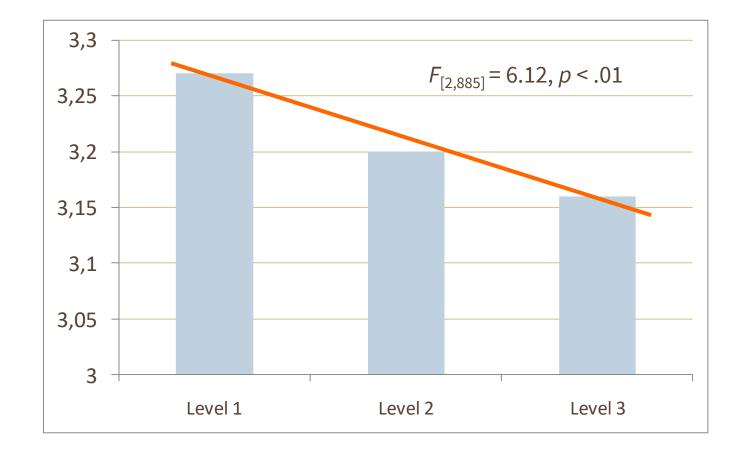
Standardized administration of items and alternative answers

	Lower Education Level			Mic	Middle Education Level					
I see myself as someone who is										
is outgoing, sociable.	.63	11	.33	14	06	49	.58	.15	.04	.27
is reserved.	70	.32	.13	.08	.04	.89	.06	.06	.02	.09
is generally trusting	07	56	.33	.50	.08	20	12	.08	.76	.19
tends to find fault with others.	.61	.37	.15	.24	.21	.12	.83	04	07	10
does a thorough job.	04	.13	.79	04	17	.08	.23	.72	.10	.17
tends to be lazy.	.01	.02	10	.06	.95	.05	.16	80	.19	.09
is relaxed, handles stress well.	09	10	.40	70	.26	14	.16	.03	44	.50
gets nervous easiliy.	10	.06	02	.79	.18	.31	.14	26	.68	22
has an active imagination	.31	15	.68	10	.06	.02	.40	.26	05	.61
has few artistic interests.	18	.71	.04	.12	.02	07	.22	.06	11	76

	High Education Level					
I see myself as someone who is						
is outgoing, sociable.	.83	.02	01	05	.16	
is reserved.	76	10	.16	.01	02	
is generally trusting	.21	.83	.19	.04	03	
tends to find fault with others.	.39	49	.43	03	23	
does a thorough job.	.02	12	66	.11	.07	
tends to be lazy.	17	01	.77	.16	.07	
is relaxed, handles stress well.	01	.14	.15	82	.09	
gets nervous easiliy.	08	.22	.20	.77	08	
has an active imagination	.22	19	.09	07	.81	
has few artistic interests.	.02	19	.11	.10	76	



Differences in the tendency for acquiescence





Corrected Values

	Lower Education Level			Mi	Middle Education Level					
I see myself as someone who is										
is outgoing, sociable.	.81	01	.14	.20	06	.72	.16	.17	.11	.25
is reserved.	75	09	.11	.04	22	89	.11	.10	08	.11
is generally trusting	.19	71	.01	39	.28	.18	79	.01	27	.04
tends to find fault with others.	.26	.77	01	30	.16	.20	.80	01	19	.04
does a thorough job.	17	.17	.71	.20	.35	01	11	.75	.09	.06
tends to be lazy.	15	.14	86	.06	.22	05	10	85	04	04
is relaxed, handles stress well.	.00	08	01	.84	.13	.02	08	03	.90	.09
gets nervous easiliy.	23	06	12	74	.04	18	14	22	75	04
has an active imagination	.39	02	.34	.27	.36	.12	.15	.29	.22	.66
has few artistic interests.	12	.03	.02	03	90	.01	.11	.09	.03	93



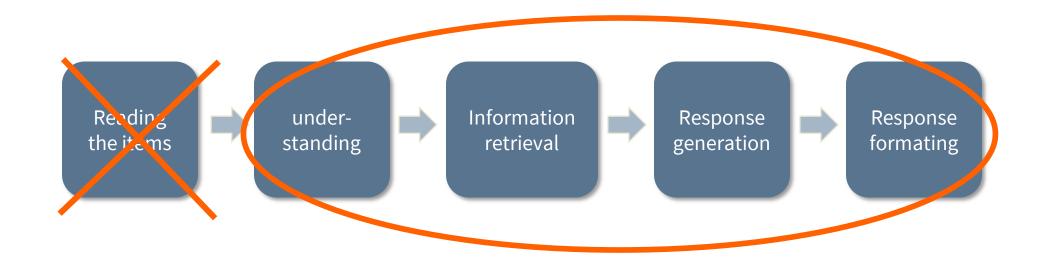
Corrected Values

	Н	igh Ec	lucatio	on Lev	el
I see myself as someone who is					
is outgoing, sociable.	.79	.03	.20	06	.21
is reserved.	85	.07	.04	01	02
is generally trusting	.24	87	10	.02	07
tends to find fault with others.	.37	.62	21	06	21
does a thorough job.	09	.06	.83	.07	.12
tends to be lazy.	23	.09	79	.15	.11
is relaxed, handles stress well.	07	13	.03	86	.12
gets nervous easiliy.	12	19	02	.81	05
has an active imagination	.14	.16	.13	10	.83
has few artistic interests.	06	.23	.10	.08	81



Study 5: Conclusion

- Replication of Study 1
- Control for reading the items has no effect on differences in the tendency for acquiescence





Study 6

• Is the complexity of items relevant for the tendency for acquiescence?



Study 6: Rationale & Design

Does reducing the complexity of personality items and response scales reduces the tendency for acquiescence?

Measure and Design

BFI-2

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qes

- 60 items
- Measuring the B5 and 3 facets per domain

Experimental design

- Comparison of
 - original BFI-2 with a simplified version
 - 4 vs 5 point response scale

Original	Simplified
Is outgoing, sociable.	Is outgoing
Is compassionate, has a soft heart.	Is caring
Tends to be disorganized. (R)	Is disorganized (R)
Is relaxed, handles stress well. (R)	Handles stress well (R)
Has few artistic interests. (R)	Has few artistic interests. (R)
Has an assertive personality.	Is assertive
Is respectful, treats others with respect.	Treats others with respect
Tends to be lazy. (R)	Does not like to work hard (R)
Stays optimistic after experiencing a setback. (R)	Has a positive attitude (R)

Measures: The simplified BFI-2

Simplified version = optimized for readability

ges

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• Linguistically simplified phrases and/or phrases reduced to a single stimulus only

Original	Simplified
Is outgoing, sociable.	Is outgoing
Is compassionate, has a soft heart.	Is caring
Tends to be disorganized. (R)	Is disorganized (R)
Is relaxed, handles stress well. (R)	Handles stress well (R)
Has few artistic interests. (R)	Has few artistic interests. (R)
Has an assertive personality.	Is assertive
Is respectful, treats others with respect.	Treats others with respect
Tends to be lazy. (R)	Does not like to work hard (R)
Stays optimistic after experiencing a setback. (R)	Has a positive attitude (R)

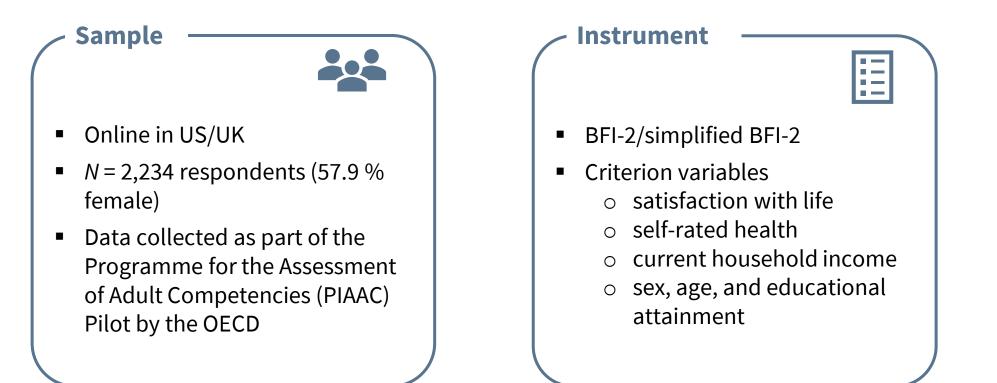
Flesch Reading Ease Score (Flesch, 1949)

Builds on average sentence length (in words) and average word length (in syllables)

Original	Simplified
Md = 59.75	Md = 76.89
"fairly difficult"	"fairly easy to read"

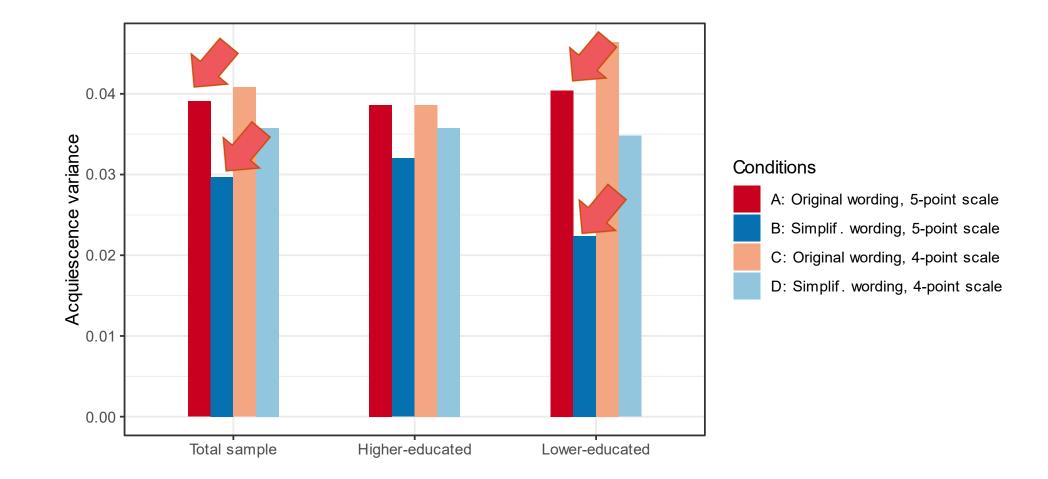


Experimental Design





Variance of the acquiescence factor





Study 6: Conclusion

- Simpler items reduce acquiescents
- Simpler response formats do not have an effect on acquiescent responding



Overall Conclusion





Overall Conclusion

- Acquiescence is a general tendency that reduces response quality
 - Across instruments
 - Across constructs
 - Across countries
- Individual level: Lower educated and more conservative respondents are more prone to acquiescent responding
- **Country level**: acquiescence is higher in countries with higher corruption rates
- Simpler item phrasings help to reduce acquiescence



Thank you for your interest

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