

**Heiko Paulheim** 

- Prof. Dr. Heiko Paulheim
  - Chair for Data Science
- Research Interests:
  - Knowledge Graphs on the Web and their Applications
  - Data Quality and Data Cleaning on Knowledge Graphs
  - Using Knowledge Graphs in Data Mining
  - Societal Impact of Artificial Intelligence
- Room: B6 26, B0.22
- Consultation: Tuesdays 9-10
  - Please make an appointment with Bianca Lermer upfront
- Heiko will teach the lectures



- M.Sc. Nicolas Heist
- Graduate Research Associate
- Research Interests:
  - Semantic Web Technologies
  - Knowledge Graphs and Linked Data
- eMail: nico@informatik.uni-mannheim.de
- Nico will teach the RapidMiner exercises and co-supervise the team projects.



- M.Sc. Sven Hertling
- Graduate Research Associate
- Research Interests:
  - Semantic Technologies / Semantic Web
  - Linked Data
  - Knowledge Graphs
- eMail: sven@informatik.uni-mannheim.de
- Sven will teach the Python exercises and co-supervise the team projects.



- M.Sc. Ralph Peeters
- Graduate Research Associate
- Research Interests:
  - Entity Matching using Deep Learning
  - Product Data Integration
  - eMail: ralph@uni-mannheim.de
- Ralph will teach the *Python* exercises and co-supervise the team projects.



### **Introduction and Course Outline**

- Course Outline and Organization
- What is Data Mining?
- Methods and Applications
- The Data Mining Process

### **Course Organization**

#### Lecture

- introduces the principle methods of data mining
- discusses how to evaluate generated models
- presents practical examples of data mining applications from the corporate and Web context

#### Exercise

students experiment with data sets using RapidMiner or Python

### Project Work

- teams of five students realize a data mining project
- teams may choose their own data sets and tasks
   (in addition, we will propose some suitable data sets and tasks)
- write summary about project, present project results

### Final grade

- 75 % written exam

If you fail the exam, but do a good project, you may still pass.

25 % project work (20% report, 5% presentation)

### **Exercises of Your Choice**

- Exercises in RapidMiner
  - Thursday, 12 13.30
  - Requires no programming knowledge
- Exercise in Python
  - Thursday, 13.45 15.15 and 15.30 17.00
  - Requires programming knowledge
- Exercises start tomorrow!

Introduction to Python and Jupyter Notebooks today, 15.30, in this room!





## **Course Outline**

Week	Wednesday	you are here
28.09.2020	Lecture: Introduction to Data Mining	Exercise: Introduction to Python / RapidMiner
05.10.2020	Lecture: Clustering	Exercise: Introduction
12.10.2020	Lecture: Classification 1	Exercise: Clustering
19.10.2020	Lecture: Classification 2	Exercise: Classification 1
26.10.2020	Kick off group projects	Exercise: Classification 2
02.11.2020	Lecture: Regression	Project feedback
09.11.2020	Project feedback	Exercise: Regression
16.11.2020	Lecture: Text Mining	Project feedback
23.11.2020	Project feedback	Exercise: Text Mining
30.11.2020	Lecture: Association Analysis	Results Presentation

### **Deadlines**

- Submission of project work proposal
  - Monday, Nov 2<sup>nd</sup>, 23:59
- Submission of final project work report
  - Firday, Dec 23<sup>rd</sup>, 23:59



- Project presentations
  - schedule to be announced
  - everyone has to attend

### **Course Organization**

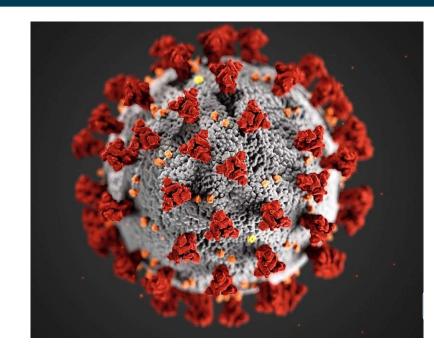
- Lecture Webpage: Slides, Announcements
  - https://www.uni-mannheim.de/dws/teaching/course-details/ courses-for-master-candidates/ie-500-data-mining
  - hint: look at version tags!
- Additional Material
  - ILIAS eLearning System, https://ilias.uni-mannheim.de/
- Time and Location
  - Lecture: Wednesday, 10.15 11.45, WIM-ZOOM-02
  - Exercises: Thursdays:
    - 12.00 13.30 (RapidMiner w/ Nicolas), WIM-ZOOM-02
    - 13.45 15.15 (Python w/ Sven), WIM-ZOOM-02
    - 15.30 17.00 (Python w/ Ralph), WIM-ZOOM-02
      - these are three parallel groups, you only have to attend one

## **Course Organization**

- Registration
  - you have registered via Portal2
  - and been added to ILIAS
- There is a waiting list
  - if you decide not to continue, please email Ms. Czanderle
  - we will reassign your place

## **Course Organization – Corona Specials**

- Lectures and Exercises
  - take place via ZOOM
- Lectures and Exercises are streamed live
  - We will **try to** record lectures and provide the recordings
  - We will **not** record exercises for legal reasons
- Project coaching and presentations
  - will take part via ZOOM
- The written exam will taken place on campus
  - At least as of today...



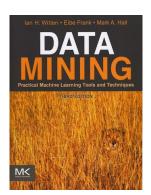
### **Literature & Slide Sources**

- Pang-Ning Tan, Michael Steinbach, Vipin Kumar: Introduction to Data Mining, Pearson / Addison Wesley.
  - 10 copies in university library.
  - we provide scans of important chapters via ILIAS
- PARGAING TAN MINING

  PARGAING TAN MINING

  MICHAEL STEINBACH VIPIN KUMAR

- Ian H. Witten, Eibe Frank, Mark A. Hall:
   Data Mining: Practical Machine Learning
   Tools and Techniques, 3rd Edition, Morgan Kaufmann.
  - several copies in university library
  - we provide scans of important chapters via ILIAS



### **Literature & Slide Sources**

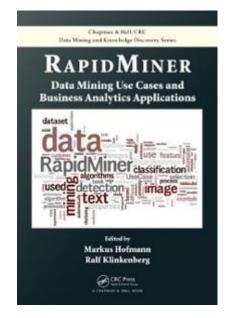
- Bing Liu: Web Data Mining, 2nd Edition, Springer.
  - several copies in university library
  - electronic edition available via the library
- Gregory Piatetsky-Shapiro, Gary Parker:
   KDNuggets Data Mining course:
   http://www.kdnuggets.com/data\_mining\_course/

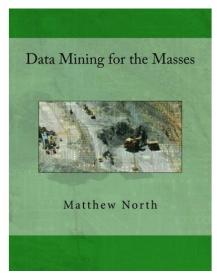




### **Literature – Rapidminer**

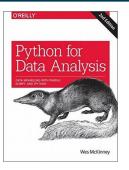
- Markus Hofmann, Ralf Klinkenberg: RapidMiner: Data Mining Use Cases and Business Analytics Applications. Chapman & Hall, 2013.
  - Explains along case studies how to use simple and advanced Rapidminer features.
  - Website with data and processes: http://rapidminerbook.com
- 2. Matthew North: **Data Mining for the Masses**. Global Text Project, 2012.
  - Free PDF version available online.
- 3. Rapidminer User Manual
  - introduction to user interface and basic features
  - http://rapidminer.com/learning/getting-started/

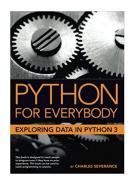


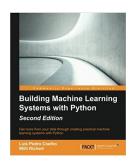


## **Literature – Python**

- McKinney: Python for Data Analysis
- Severance: Python for Everybody: Exploring Data in Python 3
- Coelho and Richert: Building Machine Learning Systems with Python – Free Online Access via university library
- Online Sources:
  - https://www.learnpython.org/
  - https://docs.python.org/3/tutorial/
  - http://scikit-learn.org/stable/tutorial/index.html







## **Additional Material**

- Video recordings from FSS 2015
  - http://dws.informatik.uni-mannheim.de/en/teaching/lecture-videos/



## **Outlook: Data Mining II**

- Taught every FSS
- Topics
  - Sequential Pattern Mining, Time Series Prediction
  - Neural Networks and Deep Learning
  - Anomaly Detection
  - Online Data Analysis
  - Advanced Data Preprocessing
- Practical project
  - The annual Data Mining Cup
  - Worldwide competition of student teams
  - Real-world data mining tasks





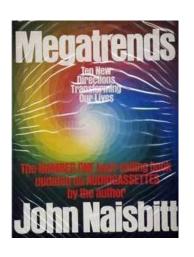
# **Questions?**



## **A Bit of History**

We are drowning in data, but starving for knowledge.

(John Naisbitt, 1982)





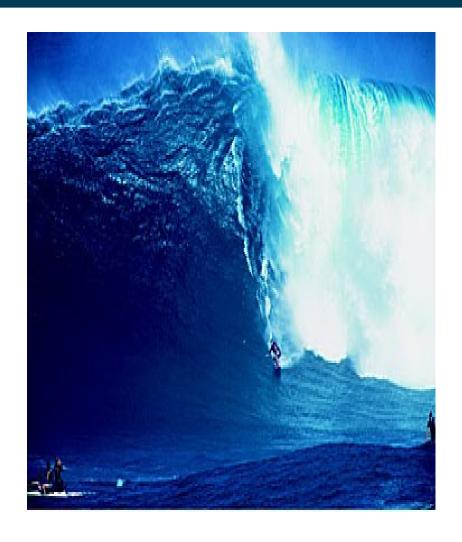
- Computers have promised us a fountain of wisdom but delivered a flood of data.
- It has been estimated that the amount of information in the world doubles every 20 months.

(Frawley, Piatetsky-Shapiro, Matheus, 1992)

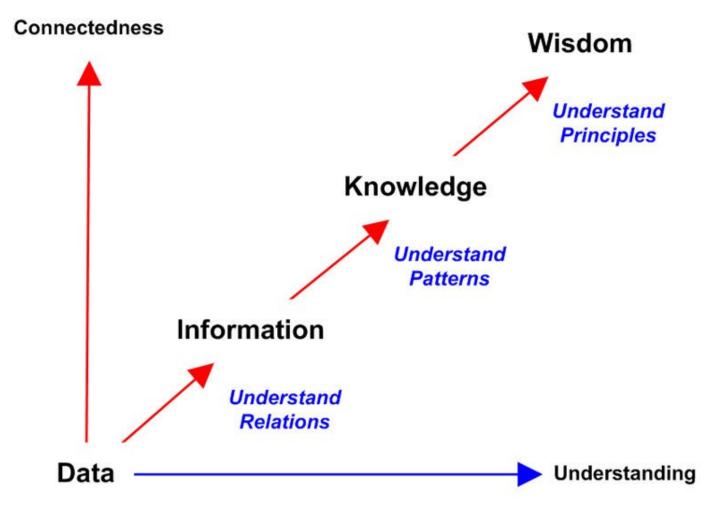
# More and more data is generated:

- Transaction data from banking, telecommunication, e-commerce
- Scientific data from astronomy, physics, biology
- All interactions with the Web
- Social network sites
- Application logs
- GPS tracking logs

**–** ...



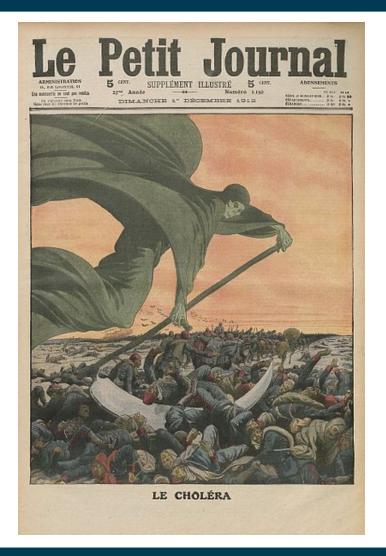
## Data, Information, Knowledge, and Wisdom



Gene Bellinger, Durval Castro and Anthony Mills. "Transforming Data to Wisdom."

## A Historical Example

- Cholera disease
- From beginning of 19<sup>th</sup> century
- ~100,000 deaths per year
  - until today!
- For a long time, there was little knowledge
  - on ways of infection
  - on causes of the disease



http://fieldnotes.unicefusa.org/2008/09/newsnet\_combating\_cholera\_1.html

## A Historical Example

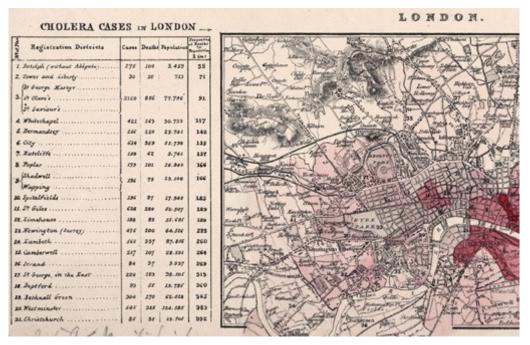
- August Heinrich Petermann
- 1822-1878
- Geographer and Cartographer
- Geographic maps as a means
  - to understand data
  - to gather knowledge



http://commons.wikimedia.org/wiki/File:August\_Heinrich\_Petermann.jpg

## A Historical Example

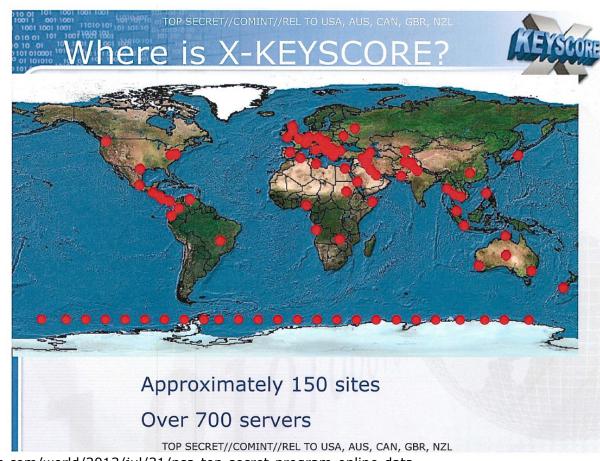
- 1848 map of Cholera deaths in London
  - finding: Cholera is more likely in densely populated areas
  - where there is no functioning sewage system
  - conclusion: Cholera is transmitted through contaminated water



http://www.dgfk.net/index.php?do=dbk&do2=1209

## A Recent Example: the NSA

- Communication data from all over the world
- Searching for suspects and terrorists

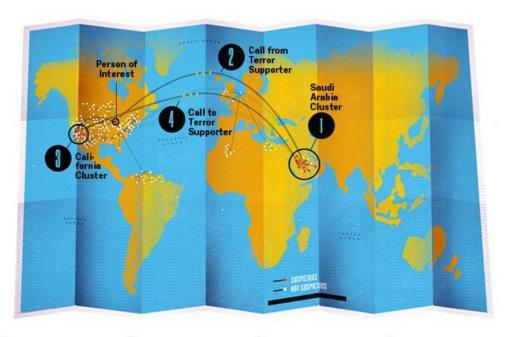


http://www.theguardian.com/world/2013/jul/31/nsa-top-secret-program-online-data

## A Recent Example: the NSA

CONNECTING THE DOTS: PHONE-METADATA TRACKING

The NSA collects metadata from phone records, enabling it to identify terrorists without examining the calls' contents. Amid millions of calls, patterns can emerge, as our hypothetical scenario below demonstrates.



The phone records of a known terrorist supporter in Saudi Arabia form a cluster of possible accomplices.

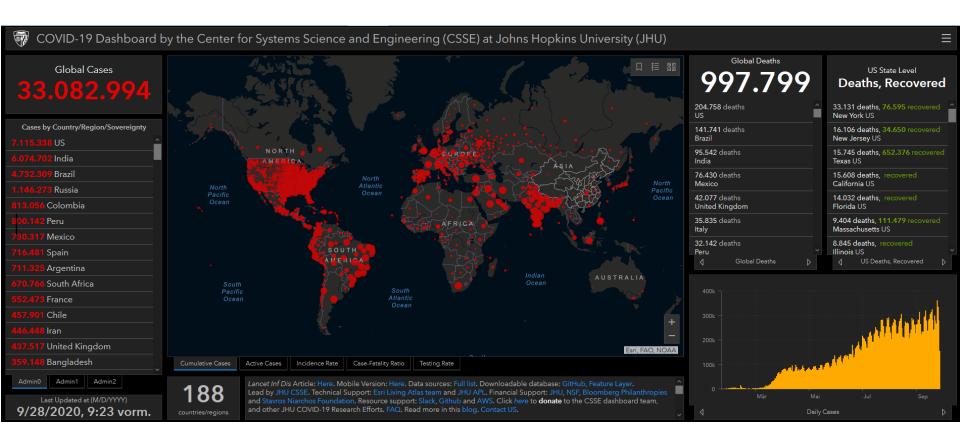
A call from the known terrorist supporter is made to a person of interest in the United States, a U.S. citizen. a cluster of associates in

The phone metadata from the person of interest in the United States forms California.

Phone records show one of the associates in the California cluster called someone in the Saudi Arabia cluster. The NSA alerts the FBI to the connection, enabling the agency to obtain a wiretap.

https://www.popularmechanics.com/military/a9465/nsa-data-mining-how-it-works-15910146/

## A Very Recent Example: CoViD-19

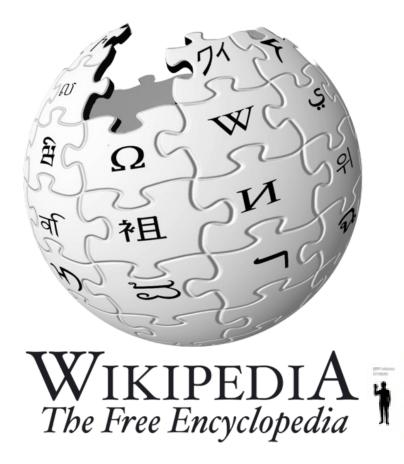


## A Very Recent Example: CoViD-19

- Data Mining can help understanding
  - pathways and chains of infection
  - critical preconditions of patients
    - previous diseases
    - medications
    - genetic preconditions
  - effectiveness of prevention strategies
    - e.g., famous hammer & dance paper
  - vulnerable factors in health infrastructures







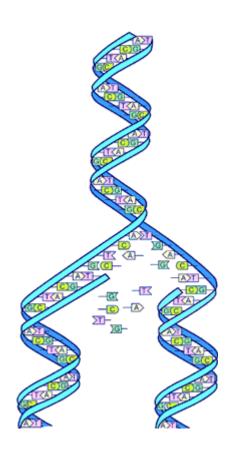
The following slides are taken from Aidan Hogan's course on "Massive Data Processing"

### Wikipedia (en, text only)

≈ 20 GB of data

1 Wiki = 1 Wikipedia

9/28/20 Heiko Paulhe<u>im \_\_\_\_\_31</u>



### **Human Genome**

≈ 4 GB/person

≈ 0.2 Wiki/person

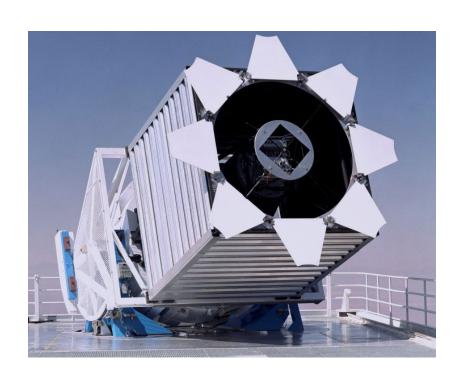
≈ 1.6M Wiki/humankind



# **US Library of Congress**

≈ 235 TB archived

≈ 11.7M Wiki



## Sloan Digital Sky Survey

≈ 200 GB/day

≈ 73 TB/year

≈ 3.7k Wiki/year



## NASA Center for Climate Simulation

≈ 32 PB archived

≈ 1.6M Wiki



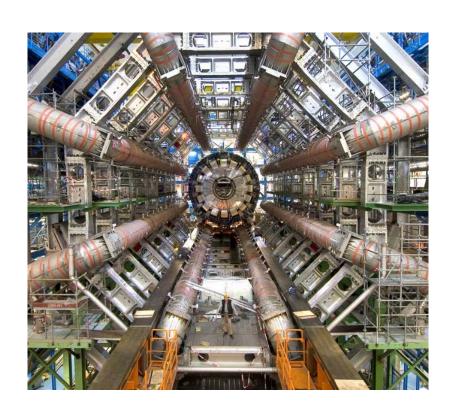
### **Facebook**

≈ 12 TB/day added

≈ 600 Wiki/day

≈ 219k Wiki/year

(as of Mar. 2010)



#### **Large Hadron Collider**

≈ 15 PB/year

≈ 750k Wiki/year



#### Google

≈ 20 PB/day <u>processed</u>

≈ 1M Wiki/day

≈ 365M Wiki/year

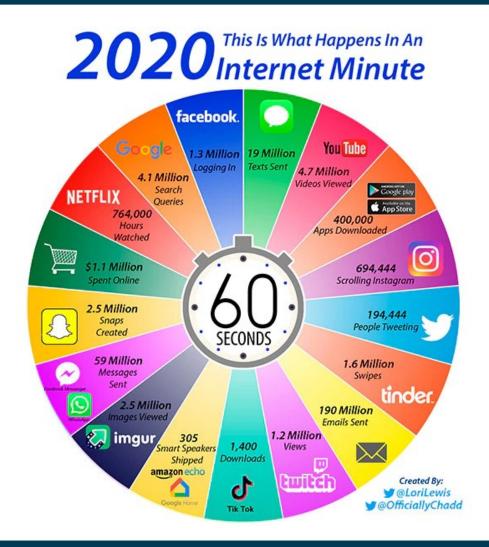
(Jan. 2010)



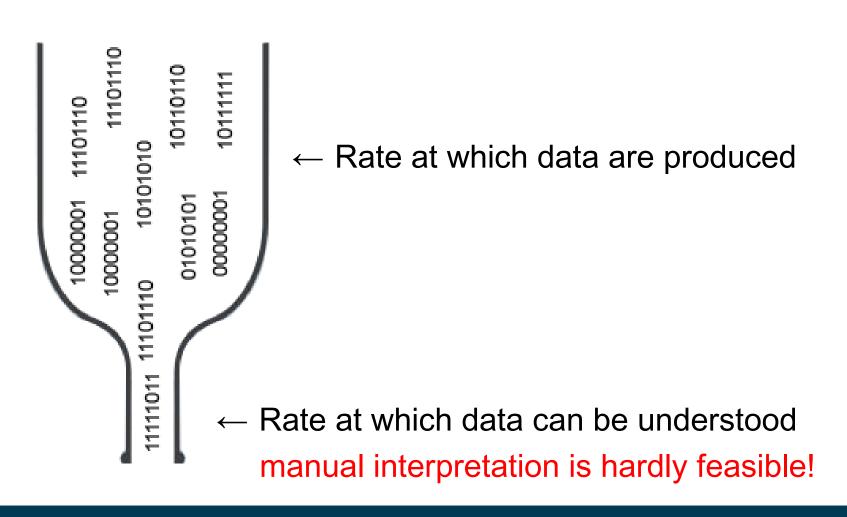
#### **Internet (2016)**

≈ 1.3 ZB/year≈ 65M Wiki/year(2016 IP traffic; Cisco est.)

≈ 2 Wiki/second

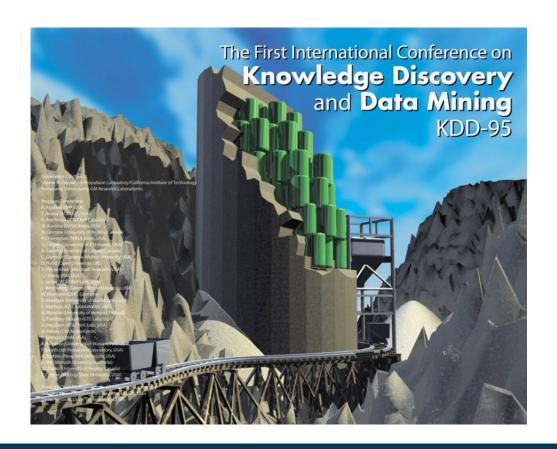


#### ...but starving for knowledge!



#### **Data Mining: Definitions**

- Idea: mountains of data
  - where knowledge is mined



### **Data Mining: Definitions**

- Data Mining is a non-trivial process of identifying
  - valid
  - novel
  - potentially useful
  - ultimately understandable

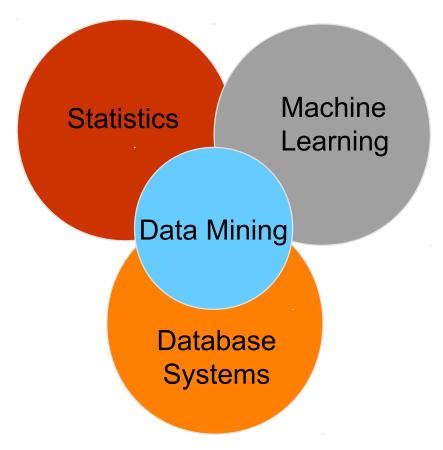
patterns in data.

(Fayyad et al. 1996)

- Data mining is nothing else than torturing the data until it confesses
   (Fred Menger, year unknown)
- ...and if you torture it enough, you can get it to confess to anything.

#### **Origins of Data Mining**

- Draws ideas from machine learning, statistics, and database systems.
- Traditional techniques may be unsuitable due to
  - large amount of data
  - high dimensionality of data
  - heterogeneous, distributed nature of data



#### **Data Mining Application Fields**

#### Business

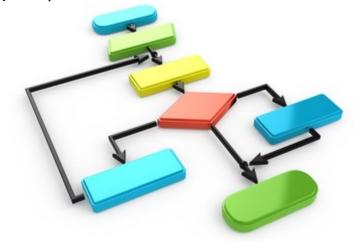
Customer relationship management, e-commerce,
 fraud detection, manufacturing, telecom, targeted marketing, health care, ...

#### Science

- Data mining helps scientists to analyze data and to formulate hypotheses.
- Astronomy, physics, bioinformatics, drug discovery, ...
- Web and Social Media
  - advertising, search engine optimization, spam detection,
     web site optimization, personalization, sentiment analysis, ...
- Government
  - surveillance, crime detection, profiling tax cheaters, ...

## **Data Mining Methods**

- Descriptive methods
  - find patterns in data
  - e.g., which products are often bought together?
- Predictive methods
  - predict unknown or future values of a variable
    - given observations (e.g., from the past)
  - e.g., will a person click an ad?
    - given his/her browsing history
- Machine learning terminology:
  - descriptive = unsupervised
  - predictive = supervised



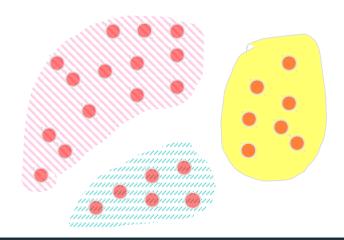
#### **Data Mining Tasks**

- Clustering (descriptive)
- Classification (predictive)
- Regression (predictive)
- Association Rule Mining (descriptive)
- Text Mining (both descriptive and predictive)
- Covered in Data Mining 2
  - Anomaly Detection (descriptive)
  - Sequential Pattern Mining (descriptive)
  - Time Series Prediction (predictive)



## Clustering

- Given a set of data points, and a similarity measure among them, find clusters such that
  - Data points in one cluster are similar to one another
  - Data points in separate clusters are different from each other
- Result
  - a descriptive grouping of data points



#### **Clustering: Applications**

- Application area: Market segmentation
- Goal: Subdivide a market into distinct subsets of customers
  - where any subset may be conceived as a marketing target to be reached with a distinct marketing mix

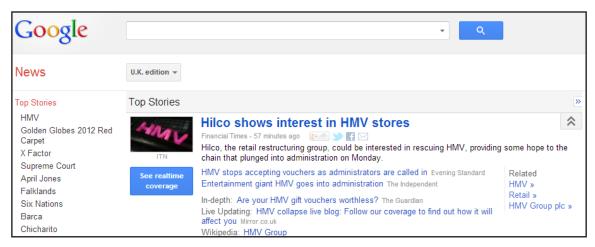


- Collect information about customers
- Find clusters of similar customers
- Measure the clustering quality by observing buying patterns of customers in same cluster vs. those from different clusters



#### **Clustering: Applications**

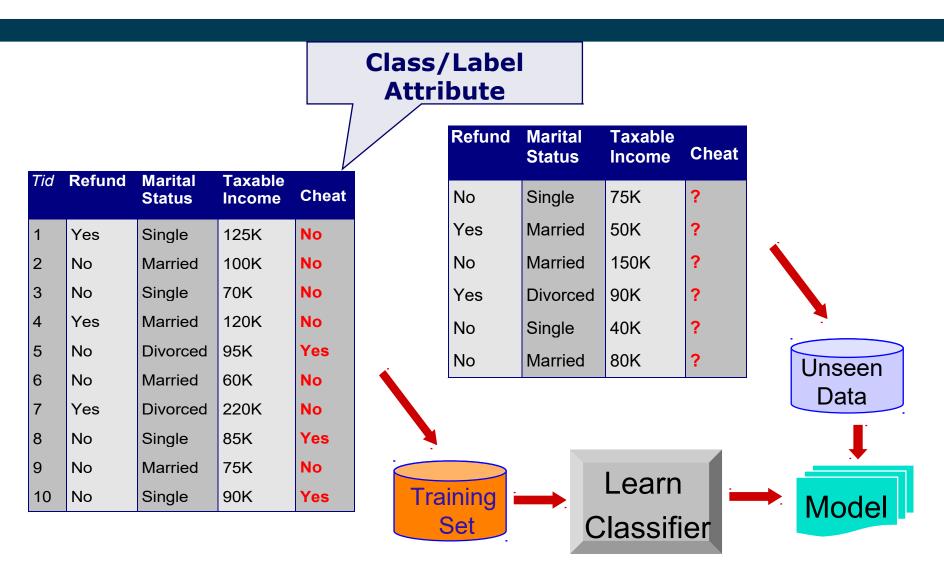
- Application area: Document Clustering
- Goal: Find groups of documents that are similar to each other based on the important terms appearing in them
- Approach
  - Identify frequently occurring terms in each document
  - Define a similarity measure based on the frequencies of different terms
- Application Example: Grouping of stories in Google News



#### Classification

- Given a collection of records (training set)
  - each record contains a set of attributes
  - one of the attributes is the class (label) that should be predicted
- Find a model for class attribute as a function of the values of other attributes
- Goal: previously unseen records should be assigned a class as accurately as possible
  - A test set is used to validate the accuracy of the model
  - Training set may be split into training and validation data

### Classification Example



## **Classification: Applications**

- Application area: Direct Marketing
- Goal: Reduce cost of mailing by targeting a set of consumers which are likely to buy a new cell phone
- Approach:
  - Use the data for a similar product introduced before
  - We know which customers decided to buy and which did not
  - Collect various demographic, lifestyle, and company-interaction related information about all such customers
    - Type of business, where they stay, how much they earn, etc.
  - Use this information as input attributes to learn a classifier model

### **Classification: Applications**

- Application area: Fraud Detection
- Goal: Recognize fraudulent cases in credit card transactions
- Approach:
  - Use credit card transactions and the information on its account-holder as attributes
    - When and where does a customer buy? What does s/he buy?
    - How often s/he pays on time? etc.
  - Label past transactions as fraud or fair transactions
     This forms the class attribute
  - Learn a model for the class of the transaction
  - Use this model to detect fraud by observing credit card transactions on an account



### **Association Rule Discovery: Definition**

- Given a set of records each of which contain some number of items from a given collection
- produce dependency rules which will predict occurrence of an item based on occurrences of other items.

TID	Items
1	Bread, Coke, Milk
2	Beer, Bread
3	Beer, Coke, Diaper, Milk
4	Beer, Bread, Diaper, Milk
5	Coke, Diaper, Milk

Rules Discovered  $\{Diaper, Milk\} \rightarrow \{Beer\} \}$   $\{Milk\} \rightarrow \{Coke\} \}$ 

- Application area: Marketing and Sales Promotion
- Example rule discovered:

{Bagels, Coke} --> {Potato Chips}

- Insights:
  - promote bagels to boost potato chips sales
  - if selling bagels is discontinued, this will affect potato chips sales
  - coke should be sold together with bagels to boost potato chips sales

#### Frequently Bought Together





Price For All Three: \$87.41

Add all three to Cart

Add all three to Wish List

Show availability and shipping details

- Customers who bought this product also bought...
  - ...do terrorists order bomb building parts on Amazon?



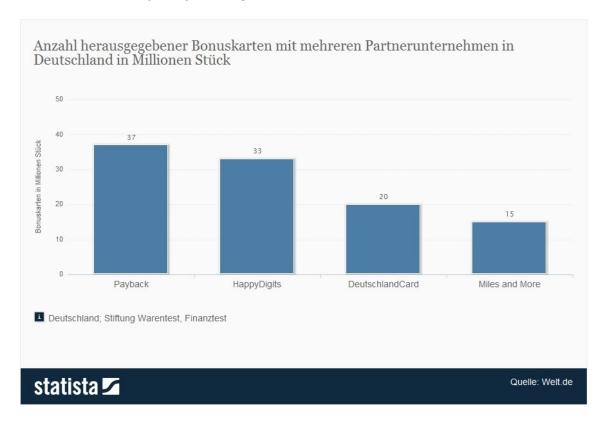


http://thenewdaily.com.au/news/world/2017/09/21/amazon-bomb-explosives-ingredients-algorithm-frequently-bought-together/

- Content-based recommendation
  - requirement: much data
  - e.g., Amazon transactions,
     Spotify logfiles



- Real world example:
  - Customer loyalty programs



http://de.statista.com/statistik/daten/studie/36618/umfrage/anzahl-herausgegebener-bonuskarten-mehrere-partnerunternehmen/

- Real example:
  - Target (American grocery store)
  - Analyzes customer buying behavior
  - Sends personalized advertisement



- Famous case in the USA:
  - Teenage girl gets advertisement for baby products
  - and her father is mad

http://www.forbes.com/sites/kashmirhill/2012/02/16/how-target-figured-out-a-teen-girl-was-pregnant-before-her-father-did/

- Bottom line of the Target teenage girl story:
  - Janet Vertesi, Princeton university
  - Tried to hide her pregnancy from computers



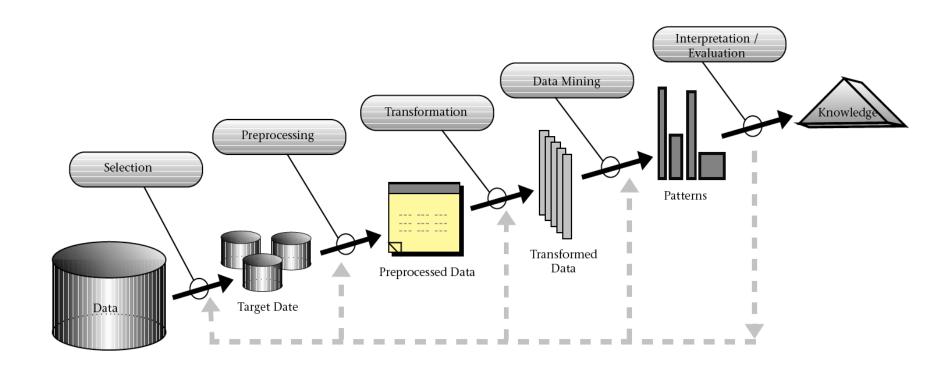
- using Tor for online surfing
- no social media posts about her pregnancy
- paying all pregnancy/baby related products in cash
- a fresh Amazon account delivering to a local locker
  - paying with cash-payed gift cards

read the full story at http://mashable.com/2014/04/26/big-data-pregnancy/

- Outcome:
  - massive buying of gift cards in a convenience store was reported to tax authorities



### **The Data Mining Process**



Source: Fayyad et al. (1996)

### **The Data Mining Process**

- Note that none of those steps actually requires a computer
- Recall Petermann's Cholera maps
  - Data Selection: find data on cholera deaths
  - Data Preprocessing: organize data by geographic area
  - Transformation: draw data on a map
  - Data Mining: look at the map and find patterns
    - possibly step back: add more data (population, water system, ...)
  - Interpretation: Cholera is transmitted via contaminated water
- However, computers make things easier
  - mainly: scalability (size of datasets, number of patterns)
  - avoiding human bias

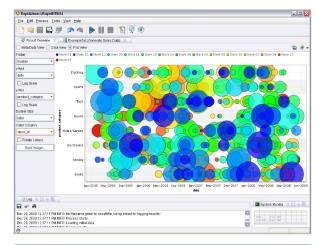
#### **Selection and Exploration**

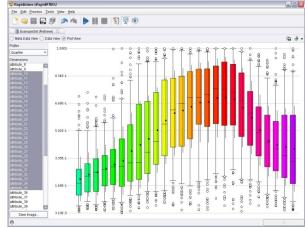
#### Selection

- What data is available?
- What do I know about the provenance of this data?
- What do I know about the quality of the data?

#### Exploration

- Get an intitial understanding of the data
- Calculate basic summarization statistics
- Visualize the data
- Identify data problems such as outliers, missing values, duplicate records





#### **Selection and Exploration**

- Visual Data Mining
  - For example as maps
  - Example:
     Map showing
     migration streams
     and net migration
     of different
     countries



#### **Preprocessing and Transformation**

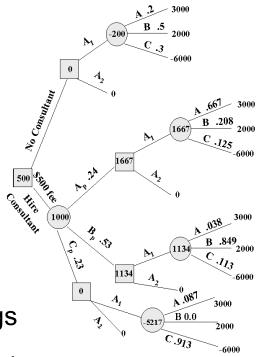
Transform data into a representation that is suitable for the chosen data mining methods

- number of dimensions
- scales of attributes (nominal, ordinal, numeric)
- amount of data (determines hardware requirements)
- Methods
  - Aggregation, sampling
  - Dimensionality reduction / feature subset selection
  - Attribute transformation / text to term vector
  - Discretization and binarization
- Good data preparation is key to producing valid and reliable models
- Data preparation estimated to take 70-80% of the time and effort of a data mining project!

## **Data Mining**

- Input: Preprocessed Data
- Output: Model / Patterns

- 1. Apply data mining method
- 2. Evaluate resulting model / patterns
- 3. Iterate:
  - Experiment with different parameter settings
  - Experiment with different alternative methods
  - Improve preprocessing and feature generation
  - Combine different methods



#### Interpretation / Evaluation

- Output of Data Mining
  - Patterns
  - Models
- In the end, we want to derive value from that, e.g.,
  - gain knowledge
  - make better decisions
  - increase revenue







#### What you will learn in this lecture

- Common data mining tasks
  - How they work
  - When and how to apply them
  - How to interpret their output



#### Data is the New...

• Oil (2006)

CO<sub>2</sub> (2019)





# **Questions?**

