



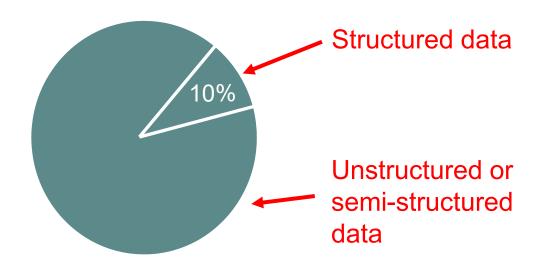
Outline

- 1. What is Text Mining?
- 2. Text Preprocessing
- 3. Feature Creation
- 4. Feature Selection
- 5. Pattern Discovery

Motivation for Text Mining

Approximately 90% of the world's data is held in unstructured formats.

Source: Oracle Corporation

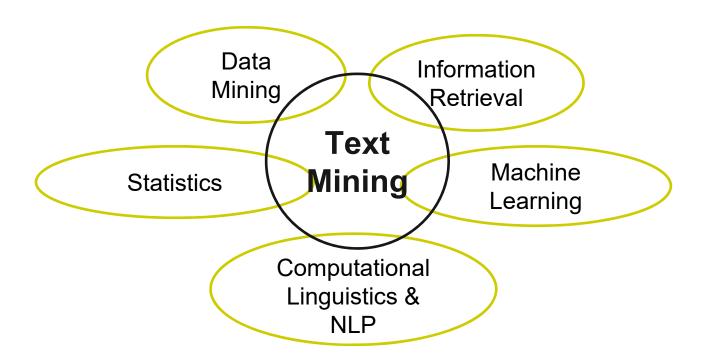


Examples:

- web pages
- emails
- customer complaint letters
- corporate documents
- scientific papers
- books in digital libraries

Text Mining

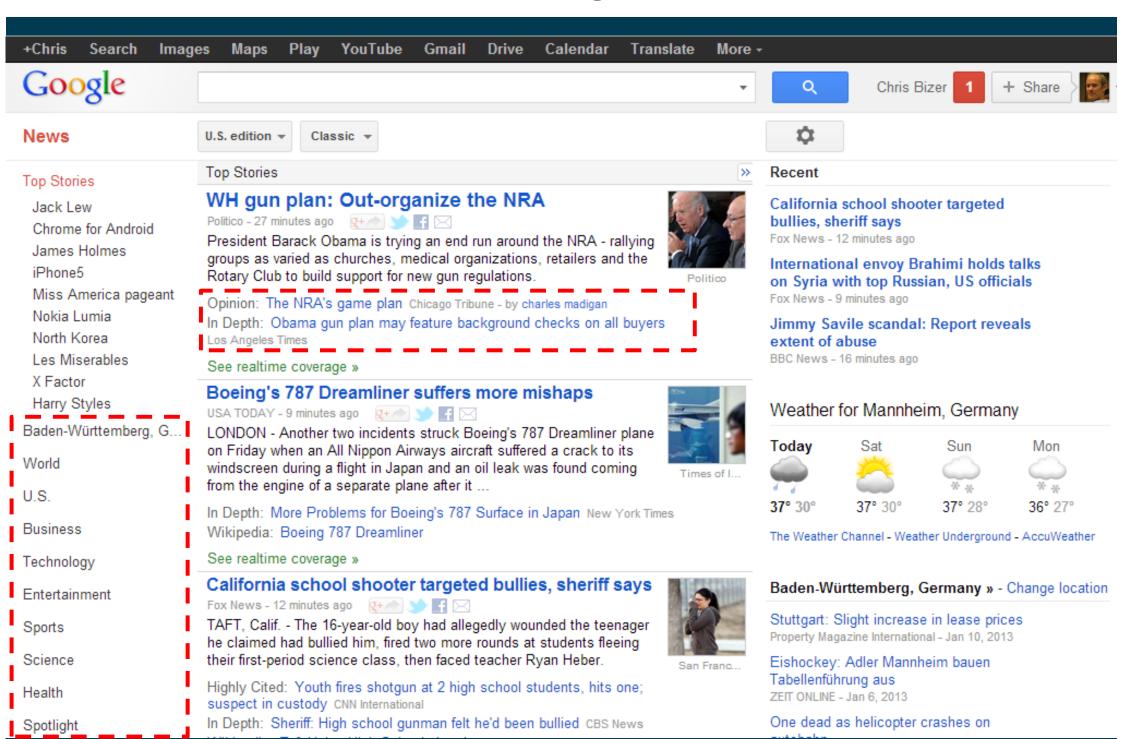
The extraction of implicit, previously unknown and potentially useful information from large amounts of textual resources.



Some Text Mining Applications

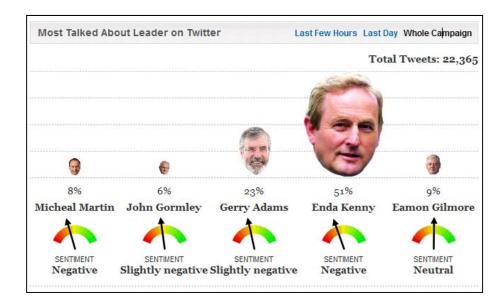
- 1. Classification of news stories
- 2. Email and news filtering / SPAM detection
- 3. Sentiment analysis
- 4. Clustering of documents or web pages
- 5. Search term auto-completion
- 6. Information extraction

Mixture of Document Clustering and Classification



Sentiment Analysis

- The goal of sentiment analysis is to determine the polarity of a given text at the document, sentence, or feature/aspect level
- Polarity values
 - positve, neutral, negative
 - likert scale (1 to 10)
- Application examples
 - Document level
 - analysis of tweets about politicians
 - Feature/aspect level
 - analysis of product reviews

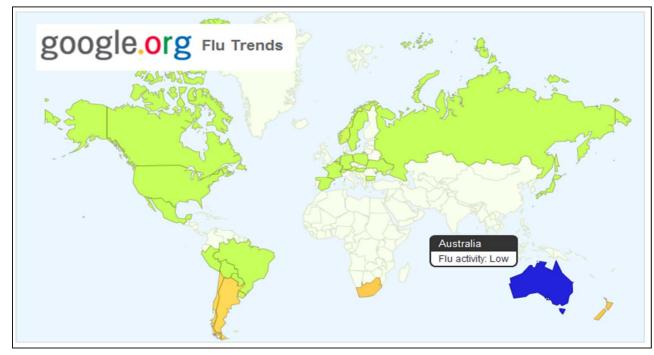




Search Log Mining

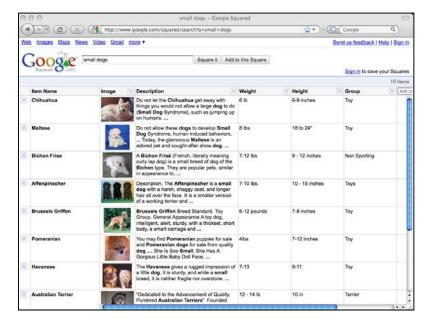
- Analysis of search queries issued by large user communities
- Applications
 - Search term
 auto-completion
 using
 association
 analysis
 - Query topic detection using classification

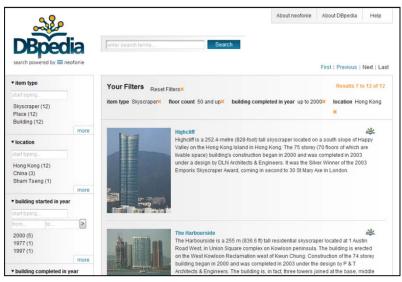




Information Extraction

- Information extraction is the task of automatically extracting structured information from unstructured or semi-structured documents.
- Subtasks
 - Named Entity Recognition and Disambiguation
 - "The parliament in Berlin has decided ..."
 - Which parliament? Which Berlin?
 - 2. Relationship Extraction
 - PERSON works for ORGANIZATION
 - PERSON located in LOCATION
 - 3. Fact Extraction
 - CITY has population NUMBER
 - COMPANY has turnover NUMBER [Unit]

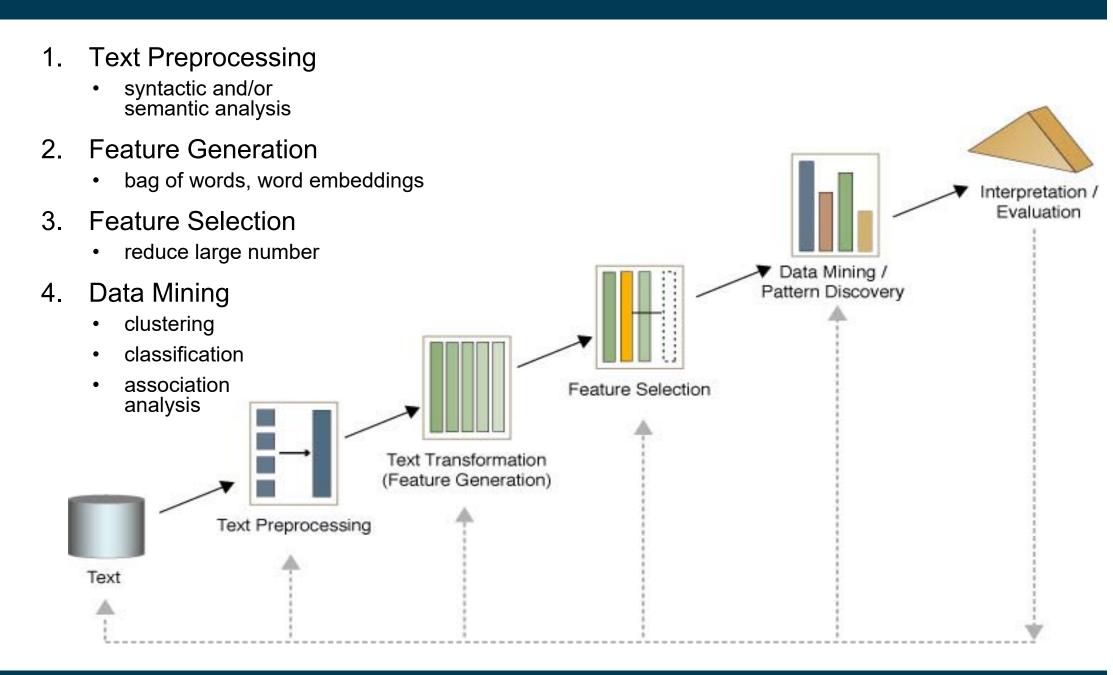




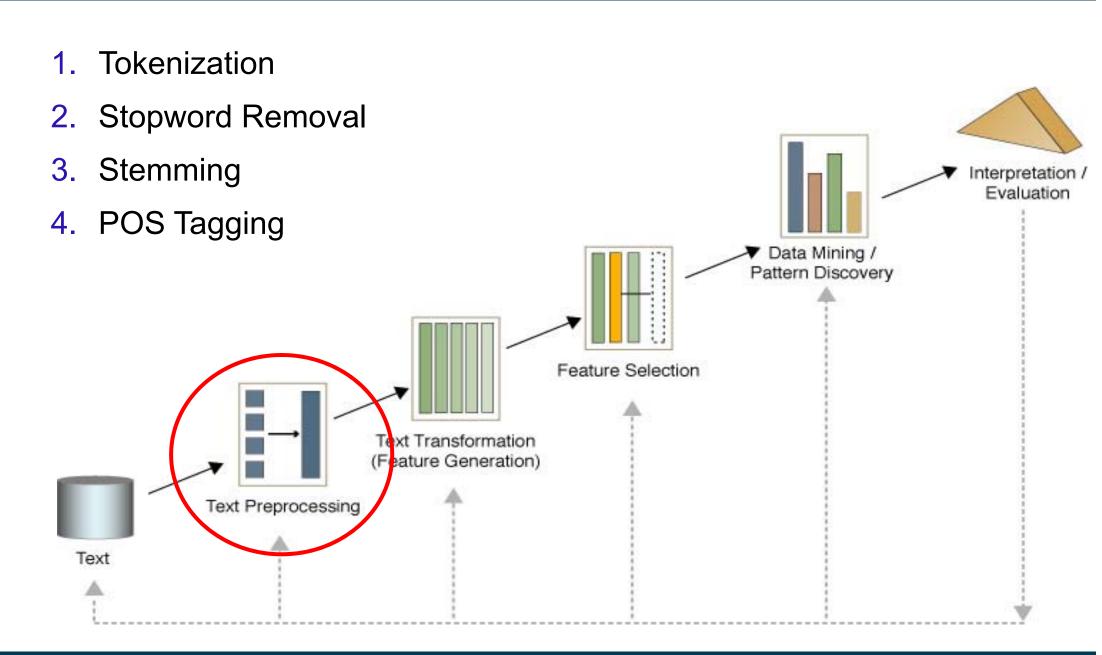
Search versus Discovery

Search/Query Discovery (Opportunistic) (Goal-oriented) Query Data Structured Data **Processing** Mining Information Text Text Retrieval Mining

The Text Mining Process



2. Text Preprocessing



Syntactic and Linguistic Text Preprocessing

- Simple Syntactic Processing
 - Text Cleanup (remove punctuation and HTML tags)
 - Tokenization (break text into single words or N-grams)
- Advanced Linguistic Processing
 - Word Sense Disambiguation
 - determine which sense a word is having.
 - normalize synonyms (United States, USA, US)
 - normalize pronouns (he, she, it)
 - Part Of Speech (POS) Tagging
 - parse sentences according to grammar
 - determine function of each term
 - e.g. John (noun) gave (verb) the (det) ball (noun)

Stopword Removal

- Many of the most frequently used words in English are likely to be useless for text mining
- These words are called Stopwords
 - examples: the, of, and, to, an, is, that, ...
 - typically text contains about 400 to 500 such words
 - for an application, an additional domain specific stopwords list may be constructed
- Why should we remove stopwords?
 - Reduce data set size
 - stopwords account for 20-30% of total word count
 - Improve effectivity of text mining methods
 - stopwords may confuse the mining algorithm

More Examples of Stopwords

a about above across after again against all almost alone along already also although always am among an and another any anybody anyone anything anywhere are area areas aren't around as ask asked asking asks at away b back backed backing backs be became because become becomes been before began behind being beings below best better between big both but by c came can cannot can't case cases certain certainly clear clearly come could couldn't d did didn't differ differently do does doesn't doing done don't down downed downing downs during e each early either end ended ending ends enough even evenly ever every everybody everyone everything everywhere f face faces fact facts far felt few find finds first for four from full fully further furthered furthering furthers g gave general generally get gets give given gives go going good goods got great greater greatest group grouped grouping groups h had hadn't has hasn't have haven't having he he'd he'll her here here's hers herself he's high higher highest him himself his how however how's i i'd if i'll i'm important in interest interested interesting interests into is isn't it its it's itself i've j just k keep keeps kind knew know known knows I large largely last later latest least less let lets let's like likely long longer longest m made make making man many may me member members men might more most mostly mr mrs much must mustn't my myself n necessary need needed needing needs never new newer newest next no nobody non noone nor not nothing now nowhere number numbers o of off often old older oldest on once ONE only open opened opening opens or order ordered ordering orders other others ought our ours ourselves out over own p part parted parting parts per perhaps place places point pointed pointing points possible present presented presenting presents problem problems put puts q quite r rather really right room rooms s Said same saw say says second seconds see seem seemed seeming seems sees several shall shan't she she'd she'll she's should shouldn't show showed showing shows side sides since small smaller smallest so some somebody someone something somewhere state states still such sure t take taken than that that's the their theirs them themselves then there therefore there's these they they'd they'll they're they've thing things think thinks this those though thought thoughts three through thus to today together too took toward turn turned turning turns two u under until up upon us use used uses v very w want wanted wanting wants Was wasn't way ways we we'd well we'll wells went We're we're weren't we've what what's when when's where where's whether which while who whole whom who's whose why why's will with within without won't work worked working works would wouldn't x y year years yes yet you you'd you'll

Stemming

- Techniques to find the stem of a word
 - words: User, users, used, using → Stem: use
 - words: Engineering, engineered → Stem: engineer
- Usefulness for Text Mining
 - improve effectivity of text mining methods
 - matching of similar words
 - reduce term vector size
 - combing words with same stem may reduce the term vector as much as 40-50%

Some Basic Stemming Rules

remove endings

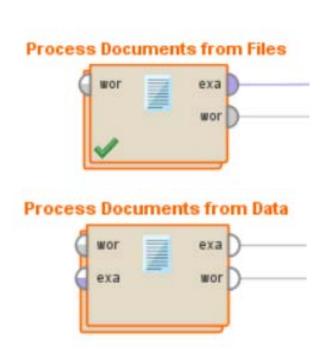
- if a word ends with a consonant other than s, followed by an s, then delete s.
- if a word ends in es, drop the s.
- if a word ends in ing, delete the ing unless the remaining word consists only of one letter or of th
- if a word ends with ed, preceded by a consonant, delete the ed unless this leaves only a single letter
- •

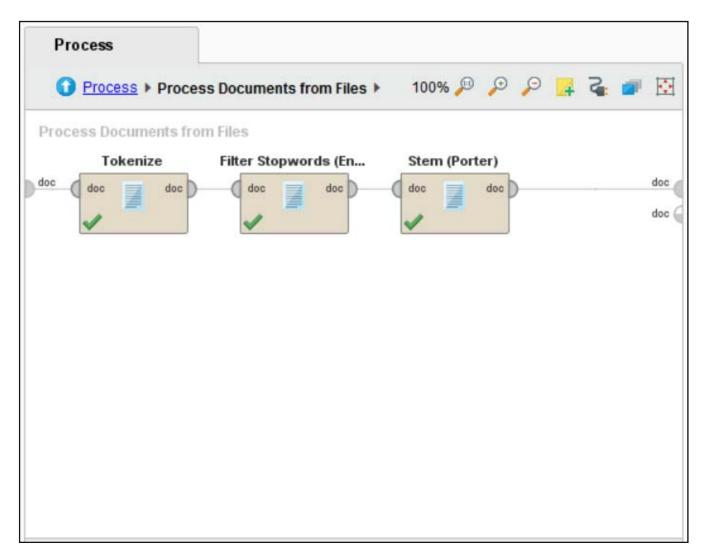
transform words

 if a word ends with "ies" but not "eies" or "aies" then "ies → y"

Text Preprocessing in RapidMiner

To use the operators, you need to install the Text Processing Extension





Text Preprocessing in Python

Simple preprocessing in sklearn

```
from sklearn.feature_extraction.text import CountVectorizer
from sklearn.datasets import load_files

# Load documents
docs = load_files('directory_of_files',encoding='utf-8')

# Vectorize documents
vectorizer = CountVectorizer(analyzer='word', stop_words='english')
matrix = vectorizer.fit_transform(docs)
```

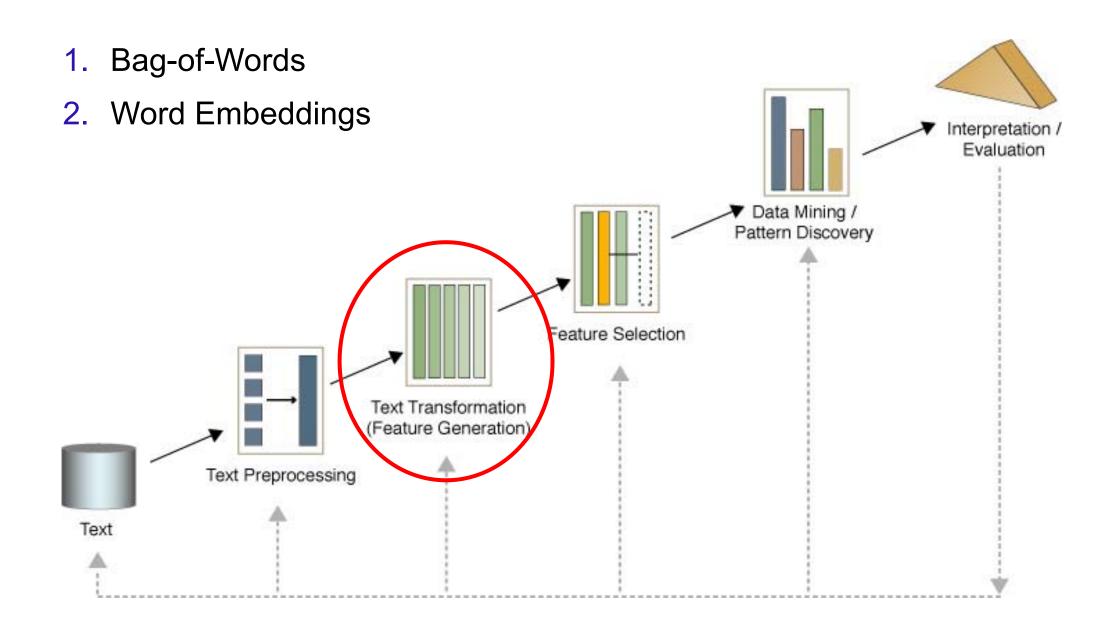
Stemming using the Natural Language Toolkit (NLTK) library

```
from nltk.stem.porter import PorterStemmer

# Stem tokens
stemmer = PorterStemmer()
tokens = ['Jupiter', 'is', 'the', 'largest', 'gas', 'planet']
stems = []
for item in tokens:
    stems.append(stemmer.stem(item))
```

https://scikit-learn.org/stable/tutorial/text_analytics/working_with_text_data.html https://www.nltk.org/book/ch03.html

3. Feature Generation



Bag-of-Words: The Term-Document Matrix

	Dokument																				
Term	Α	В	C	D	Ε	F	G	Н	- 1	J	K	L	M	N	0	Р	Q	R	S	Т	Σ
oil	5	12	2	1	1	7	3	3	5	9	5	4	5	4	3	4	5	3	3	1	85
price	5	6	2	2	0	8	1	2	2	10	5	1	5	2	0	3	3	3	3	0	63
opec	0	15	0	0	0	8	1	2	2	6	5	2	2	4	0	0	0	0	0	0	47
mln	0	4	0	0	2	4	1	0	0	3	9	0	0	0	0	3	3	0	0	2	31
market	2	5	0	0	0	3	0	2	0	10	1	2	2	0	0	0	0	0	3	0	30
barrel	2	0	1	1	0	4	0	0	1	3	3	0	1	1	0	3	3	1	0	2	26
bpd	0	4	0	0	0	7	0	0	0	2	8	0	0	2	0	0	0	0	0	0	23
dlrs	2	0	1	2	2	2	1	0	0	4	2	0	0	0	0	1	1	5	0	0	23
crude	2	0	2	3	0	2	0	0	0	0	5	2	0	2	0	0	0	2	0	1	21
saudi	0	0	0	0	0	0	0	1	0	5	7	1	4	0	0	0	0	0	0	0	18
kuwait	0	0	0	0	0	10	0	1	0	3	0	1	0	2	0	0	0	0	0	0	17
offici	0	0	0	0	0	5	1	1	0	1	4	3	1	0	0	0	0	0	1	0	17
meet	0	6	0	0	0	3	0	1	0	1	0	1	0	2	0	0	0	0	0	0	14
pct	0	0	0	0	2	0	2	2	2	1	0	0	1	0	0	1	1	0	0	2	14
product	1	6	0	0	0	1	0	0	0	0	4	0	0	0	0	0	0	0	0	1	13
accord	0	0	0	0	0	0	0	0	0	5	1	0	2	0	0	0	0	0	4	0	12
futur	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	1	0	9	0	12
minist	0	0	0	0	0	3	0	0	1	3	1	2	1	1	0	0	0	0	0	0	12
govern	0	0	0	0	0	0	5	0	6	0	0	0	0	0	0	0	0	0	0	0	11
month	0	1	0	0	0	2	2	0	1	0	5	0	0	0	0	0	0	0	0	0	11
report	0	1	0	0	0	1	8	0	0	0	0	1	0	0	0	0	0	0	0	0	11
sheikh	0	0	0	0	0	3	0	0	5	2	0	0	0	1	0	0	0	0	0	0	11
industri	0	2	0	0	0	1	1	1	1	0	0	0	0	0	0	1	2	0	1	0	10
produc	0	0	0	0	0	4	1	1	0	3	0	0	0	0	0	0	0	0	0	1	10
quota	0	2	0	0	0	4	0	0	1	1	1	0	0	1	0	0	0	0	0	0	10
reserv	0	0	0	0	3	0	0	0	1	0	0	0	0	0	0	3	3	0	0	0	10
world	0	1	0	0	0	1	3	0	1	1	0	0	1	1	0	0	0	0	1	0	10
Σ	48	204	34	39	46	219	219	73	161	180	208	57	61	54	56	68	89	44	147	32	2039

Bag-of-Words: Feature Generation

- Document is treated as a bag of words (or terms)
 - each word/term becomes a feature
 - order of words/terms is ignored
- Each document is represented by a vector
- Different techniques for vector creation:
 - Binary Term Occurrence: Boolean attributes describe whether or not a term appears in the document
 - 2. Term Occurrence: Number of occurrences of a term in the document (problematic if documents have different length)
 - 3. Terms Frequency: Attributes represent the frequency in which a term appears in the document (number of occurrences / number of words in document)
 - TF-IDF: see next slide

The TF-IDF Term Weighting Scheme

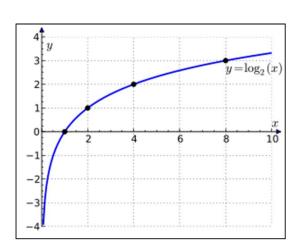
- The TF-IDF weight (term frequency—inverse document frequency) is used to evaluate how important a word is to a corpus of documents.
 - TF: Term Frequency (see last slide)
 - IDF: Inverse Document Frequency.

N: total number of docs in corpus df_i : the number of docs in which t_i appears

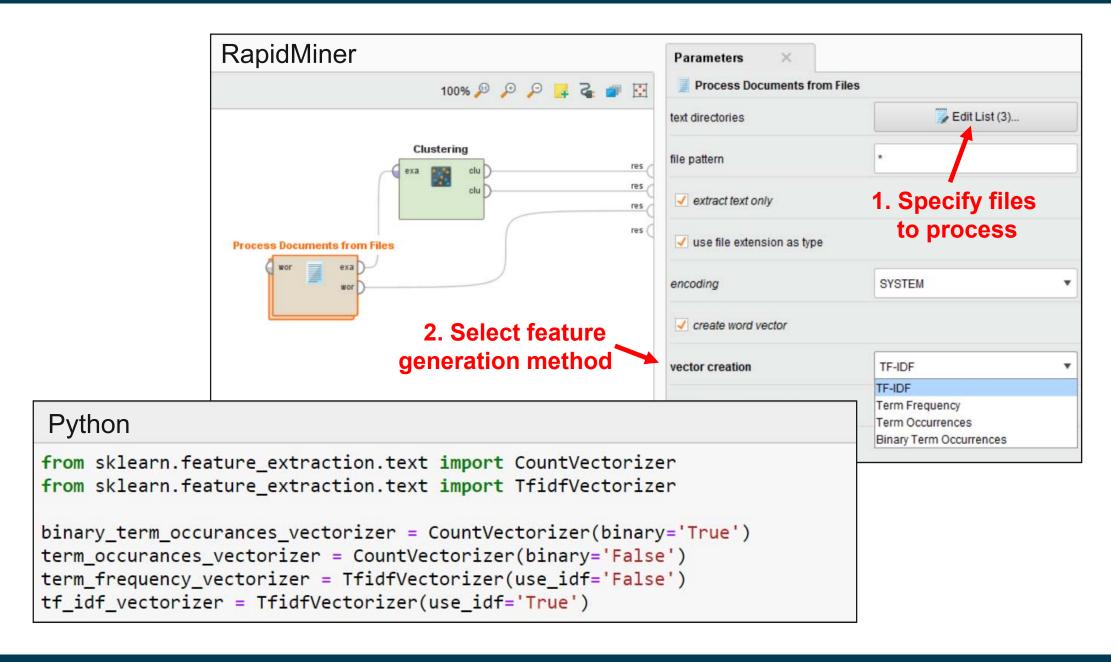
$$w_{ij} = tf_{ij} \times idf_i$$
.

$$idf_i = \log \frac{N}{df_i}$$

- Gives more weight to rare words.
- Give less weight to common words (domain-specific stopwords).



Feature Generation in RapidMiner and Python

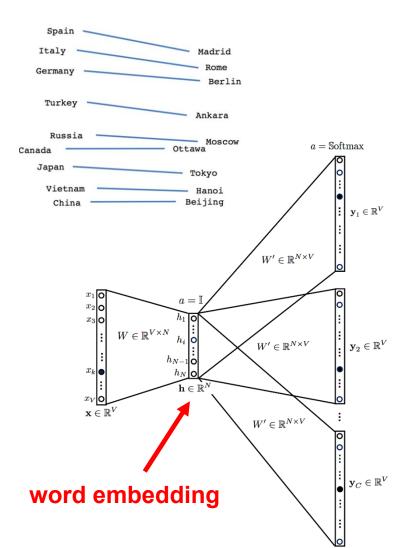


Word Embeddings

 Embeddings represent words not as a single number in a word vector (one-hot representation) but represent each word as a vector

of real numbers (distributed representation) e.g. 50 to 300 numbers

- Embeddings are chosen in a way that semantically related words (e.g. dog, puppy) end up at similar locations in the vector space
 - thus, embeddings can deal better with synonyms and related terms than bag-of-words vectors
- Embeddings are calculated based on the assumption that similar words appear in similar contexts (distributional similarity)
 - Skip-gram approach used by Word2Vec: predict context words for each word using a neural net



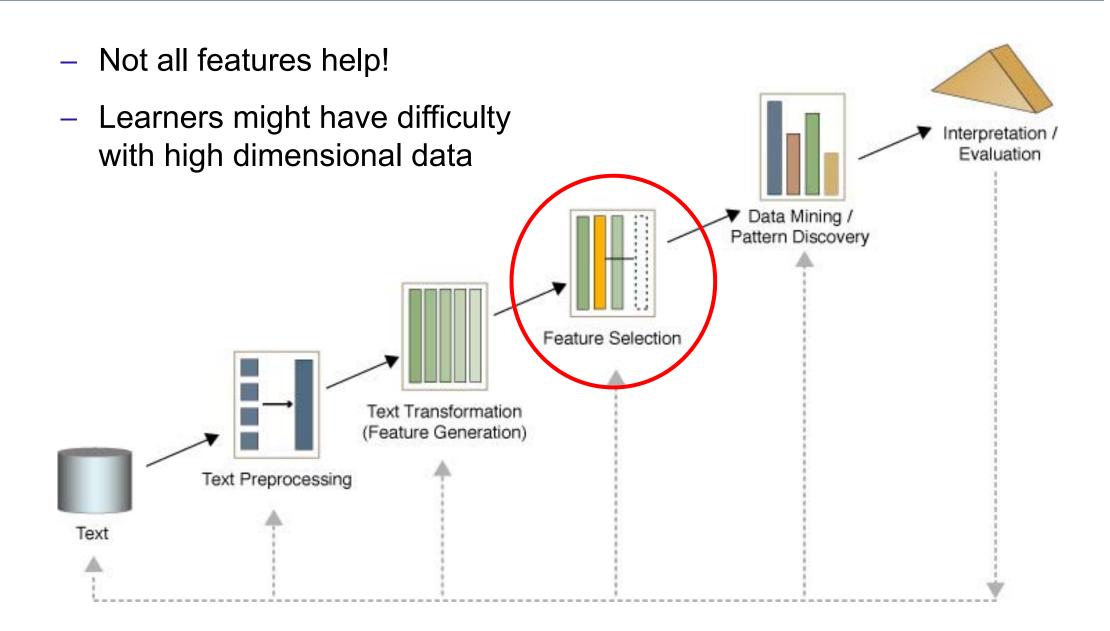
Embedding Methods and Pretrained Models

- Well known embedding methods
 - Word2Vec (Google)
 - GloVe (Stanford NLP Group)
 - fastText (Facebook Al Research)
 - **BERT** (Google)
- Pretrained embeddings can be downloaded
 - GloVe: trained on Common Crawl, Wikipedia, and Tweets
 - fastText: embeddings for 294 languages
- Using Embeddings
 - Python: Gensim offers Word2Vec implementation
 - RapidMiner: Word2Vec extension on marketplace

GloVe 50 embedding of the word the pretrained on Common Crawl

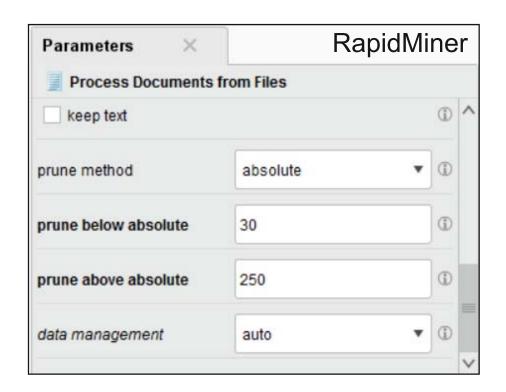
```
the
0.418 0.24968 -0.41242 0.1217
0.34527 - 0.044457 - 0.49688 -
0.17862 -0.00066023 -0.6566
0.27843 - 0.14767 - 0.55677 0.14658
-0.0095095 0.011658 0.10204 -
0.12792 -0.8443 -0.12181 -
0.016801 - 0.33279 - 0.1552 -
0.23131 - 0.19181 - 1.8823 - 0.76746
0.099051 - 0.42125 - 0.19526 4.0071
-0.18594 -0.52287 -0.31681
0.00059213 0.0074449 0.17778 -
0.15897 \ 0.012041 \ -0.054223 \ -
0.29871 - 0.15749 - 0.34758 -
0.045637 - 0.44251 0.18785
0.0027849 - 0.18411 - 0.11514 -
0.78581
```

4. Feature Selection



Pruning Document Vectors in RapidMiner and Python

- Prune methods
 - specify if and how too frequent or too infrequent words should be ignored
- Different options:
 - Percentual: ignore words that appear in less / more than this percentage of all documents
 - Absolute: ignore words that appear in less / more than that many documents



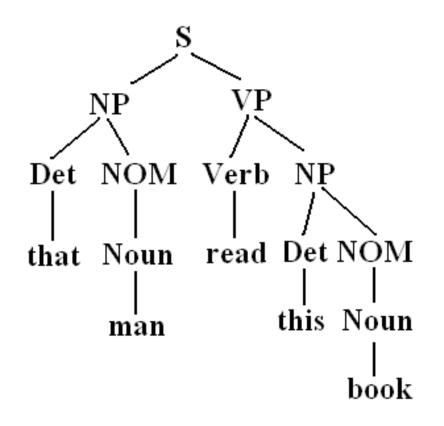
```
Python

vectorizer = TfidfVectorizer(min_df=0.1, max_df=0.3) # Percentual
vectorizer = TfidfVectorizer(min_df=5, max_df=20) # Absolute
```

Filter Tokens by POS Tags

- POS tagging may be helpful for feature selection
- sometimes you want to focus on certain classes of words:
 - Adjectives (JJ.) for sentiment analysis
 - good, bad, great
 - Nouns (N.) for text clustering
 - red and blue cars are similar
 - red and blue trousers are similar
- Rapidminer supports
 - PENN tag system for English
 - STTS tag system for German
 - filtering conditions are expressed as regular expressions

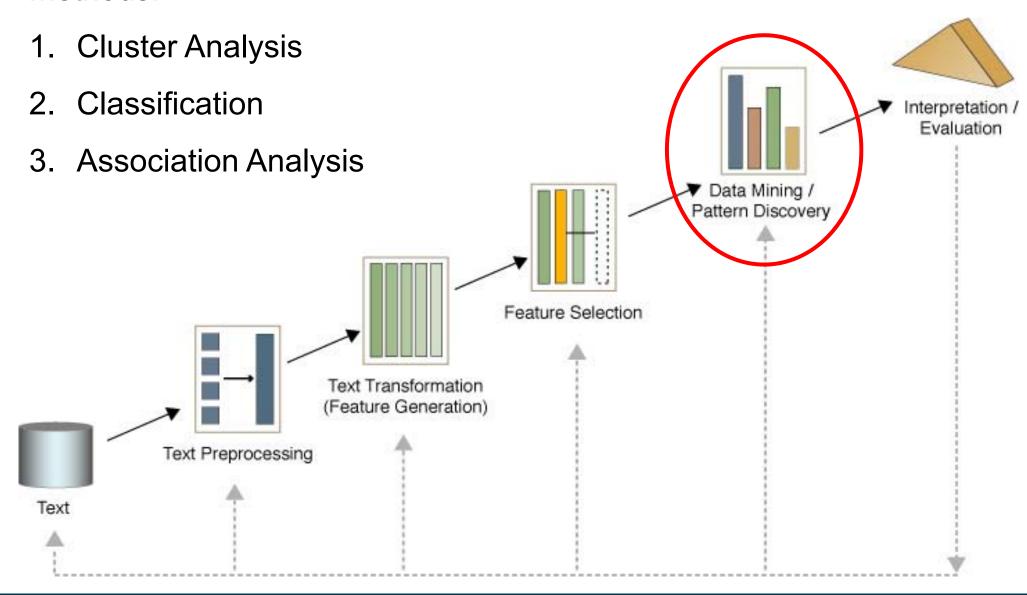
doc doc



Python: NLTK library supports PENN tag system for English

5. Pattern Discovery

Methods:



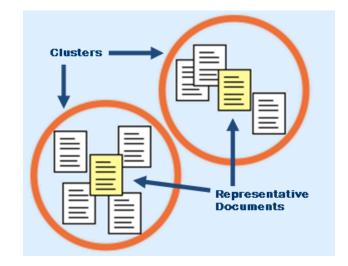
5.1 Document Clustering

Goal

- Given a set of documents and a similarity measure among documents find clusters such that
 - documents in one cluster are more similar to one another
 - documents in separate clusters are less similar to one another
- using some clustering algorithm

Applications

- Topical clustering of news stories
- Email message thread identification
- Grouping of document versions



Question

 Which similarity measures are a good choice for comparing document vectors?

Jaccard Coefficient

 The Jaccard coefficient is a popular similarity measure for vectors consisting of asymmetric binary attributes

$$dist(\mathbf{x}_{i}, \mathbf{x}_{j}) = \frac{M_{11}}{M_{01} + M_{10} + M_{11}}$$

Number of 11 matches / number of not-both-zero attributes values

- used together with binary term occurrence vector
 - 1 represents occurrence of specific word
 - 0 represents absence of specific word

Example: Jaccard Coefficient

Example document set

d1 = "Saturn is the gas planet with rings."

d2 = "Jupiter is the largest gas planet."

d3 = "Saturn is the Roman god of sowing."

Documents as binary term occurrence vectors

	Saturn	is	the	gas	planet	with	rings	Jupiter	largest	Roman	god	of	sowing
d1	1	1	1	1	1	1	1	0	0	0	0	0	0
d2	0	1	1	1	1	0	0	1	1	0	0	0	0
d3	1	1	1	0	0	0	0	0	0	1	1	1	1

- Jaccard similarities between the documents
 - sim(d1,d2) = 0.44
 - sim(d1,d3) = 0.27
 - sim(d2,d3) = 0.18

Cosine Similarity

 Popular similarity measure for comparing weighted document vectors such as term-frequency or TF-IDF vectors

$$\cos(d_1, d_2) = \frac{d_1 \cdot d_2}{\|d_1\| \|d_2\|}$$

where • indicates vector dot product and || *d* || is the length of vector *d*

$$\mathbf{a} \cdot \mathbf{b} = \sum_{i=1}^{n} a_i b_i = a_1 b_1 + a_2 b_2 + \dots + a_n b_n$$

$$\| a \| = \sqrt{\sum_{i=1}^{N} a_i^2}$$

Example

$$d_1 = 3205000200$$

 $d_2 = 1000000102$

$$d_1 \bullet d_2 = 3*1 + 2*0 + 0*0 + 5*0 + 0*0 + 0*0 + 0*0 + 2*1 + 0*0 + 0*2 = 5$$

$$||d_1|| = (3*3+2*2+0*0+5*5+0*0+0*0+0*0+2*2+0*0+0*0)^{0.5} = (42)^{0.5} = 6.481$$

$$||d_2|| = (1*1+0*0+0*0+0*0+0*0+0*0+0*0+1*1+0*0+2*2)^{0.5} = (6)^{0.5} = 2.245$$

$$\cos(d_1, d_2) = 0.3150$$

Example: Cosine Similarity and TF-IDF

- A commonly used combination for text clustering
- Each document is represented by vectors of TF-IDF weights
- Sample document set:
 - "Saturn is the gas planet with rings."
 - "Jupiter is the largest gas planet."
 - "Saturn is the Roman god of sowing."

$$w_{ij} = tf_{ij} \times idf_i$$

$$idf_i = \log \frac{N}{df_i}$$

First document as TF-IDF vector:

Example: Cosine Similarity and TF-IDF

Sample document set

d1 = "Saturn is the gas planet with rings."

d2 = "Jupiter is the largest gas planet."

d3 = "Saturn is the Roman god of sowing."

Documents as TF-IDF vectors

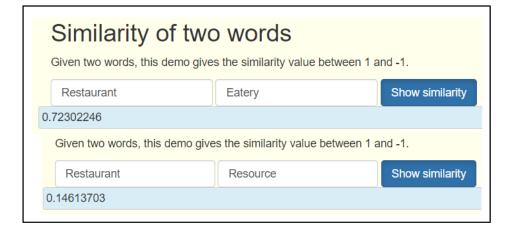
	Saturn	is	the	gas	planet	with	rings	Jupiter	largest	Roman	god	of	sowing
d1	0.03	0	0	0.03	0.03	0.07	0.07	0	0	0	0	0	0
d2	0	0	0	0.03	0.03	0	0	0.08	0.08	0	0	0	0
d3	0.03	0	0	0	0	0	0	0	0	0.07	0.07	0.07	0.07

Cosine similarities between the documents

- $-\cos(d1,d2) = 0.13$
- $-\cos(d1,d3) = 0.05$
- $-\cos(d2,d3) = 0.00$

Embedding-based Similarity

- 1. Translate documents into embedding vectors
 - using for example doc2vec or
 - average embeddings of all words in the document
- 2. Calculate similarity of document embedding vectors
 - cosine similarity
 - word movers distance
 - neural nets (RNNs, LTSMs)



http://bionlp-www.utu.fi/wv_demo/

- Libraries for calculating embeddings
 - Python: gensim offers doc2vec and word2vec implementations
 - RapidMiner: word2vec extension on marketplace

5.2 Document Classification

- Given: A collection of labeled documents (training set)
- Find: A model for the class as a function of the values of the features
- Goal: Previously unseen documents should be assigned a class as accurately as possible

Applications

- topical classification of news stories or web pages
- SPAM detection
- sentiment analysis
- Classification methods commonly used for text
 - 1. naive bayes
 - 2. support vector machines (SVMs)
 - 3. recurrent neural networks (RNNs), e.g. long short-term memory (LSTMs)
 - 4. but KNN or random forests may also work

Example Application: Sentiment Analysis



- Given: A text
- Goal: Assign a class of sentiment to the text
 - e.g., positive, neutral, negative
 - e.g., sad, happy, angry, surprised
- Can be implemented as supervised classification task
 - requires training data
 - i.e., pairs like <text; sentiment>

Example Application: Sentiment Analysis

- Labeling data for sentiment analysis
 - is expensive, like every data labeling task
- Reviews from the Web may be used as labeled data

173 of 213 people found the following review helpful

★★★★★ Listen Closer

Trent Reznor should just release an album with a new title, new artwork, and new song titles. But instead of actual new material, it should all just be the songs from The Downward Spiral.

It can be called There You Go, ****heads.

After all, it's what everyone wants.

I remember the day I bought The Downward Spiral. My first thought after...

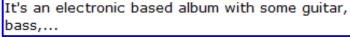
Read the full review >

Published 1 month ago by Philip Atherton

19 of 21 people found the following review helpful

★★★☆☆ Good, But Not Their Best

Its funny how immediately after an established band that's been around for a while comes out with a new album all the fan-boys give reviews saying it's the greatest thing ever. I am a Nine Inch Nails fan too and have all their albums, so I'd thought I'd give my review which I hope is a little more fair.



Read the full review >

Published 1 month ago by JKat

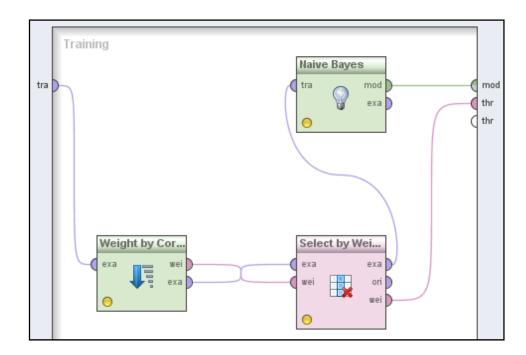
- There exist various large corpora of reviews for public download
 - Amazon Product Data by Julian McAuley: 142 million reviews from Amazon
 - WebDataCommons: 70 million reviews from 50,000 websites that use RDFa or Microdata markup

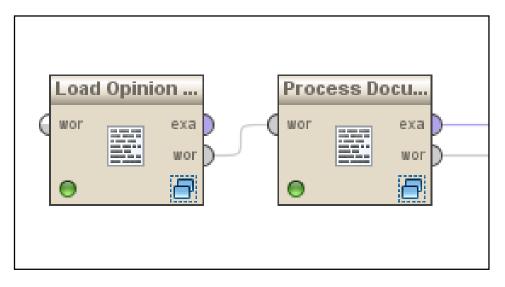
Preprocessing for Sentiment Analysis

- Recap we started our processing with: Simple Syntactic Analysis
 - text cleanup (remove punctuation, HTML tags, ...)
 - normalize case
 - •
- However, reasonable features for sentiment analysis might include
 - punctuation "!", "?", "?!"
 - smileys encoded using punctuation: e.g. ;-) :-(
 - use of visual markup, where available (red color, bold face, ...)
 - amount of capitalization ("SCREAMING")
- Practical Approach
 - Replace smileys or visual markup with sentiment words in preprocessing
 - ⊕ → great, COOL → cool cool

Text Classification Tricks

- Finding selective words
 - weight words according to their correlation with label
 - select top-k words with highest correlation
- Sentiment lexicons
 - use external dictionary of opinion words
 - Bing Liu's lexicon http://www.cs.uic.edu/~liub/FBS/ opinion-lexicon-English.rar
 - AFINN lexicon https://github.com/fnielsen/afinn
 - restrict RapidMiner word list to these words or combine them with your learned sentiment words





Summary

- Main challenge in text mining: Preprocessing and vectorization
 - in order to be able to apply well known Data Mining algorithms
- There are lots of alternative techniques
 - thus you need to experiment in order to find out which work well for your use case
 - focus has shifted from bag-of-words approaches to embeddings
- Text mining can be tricky, but OK-ish results are easily achieved

References for this Slideset

Text Book

- Jurafsky & Martin: Speech and Language Processing.
 2nd edtion. Pearson International Edition. 2008.
- Draft version of 3rd edition available online https://web.stanford.edu/~jurafsky/slp3/

Videos

- Stanford Lecture Series: Natural Language
 Processing with Deep Learning
 https://www.youtube.com/watch?v=8rXD5-xhemo
- DWS Screencast: Text Mining with Rapidminer

Additional Tools

- Stanza / Stanford CoreNLP: collection of neural as well as classic NLP tools
- Gensim: Python implementation of word2vec
- GATE: General Architecture for Text Engineering

